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|  | Teys Australia Pty Ltd EMS FORM 4 PIRMP WEB VERSION (NSW SITES) Teys Wagga Wagga Processing Site PIRMP Public Information | | |
| | Version 1.0 | TEYS AUSTRALIA PTY LTD CONFIDENTIAL COMMERCIAL | |
| | Implemented 20/01/2025 | Amended 26/05/2025 | Written: R. Sharrock. Reviewed and Approved B Taylor |
| | | | Page 1 of 1 |

1. Background

Pollution incident response management plans (PIRMPs) are plans all holders of environment protection licences¹ (licensees) are required to prepare in accordance with section 153A of the Protection of the Environment Operations Act 1997 (POEO Act). Parts of the PIRMP must be made publicly available by placing the PIRMP in a prominent position on a publicly accessible website of the licensee. This document is made available via the Teys Australia Website at

The following information must be made publicly available (NSW EPA (2022) Guideline: Pollution Incident Response Man Plans pp 5):

- procedures for contacting the relevant authorities including the EPA, the local council, NSW Health, SafeWork NSW, Fire and Rescue NSW and their contact details
- procedures for contacting the owners or occupiers of premises in the vicinity
- the procedures for communicating with the community
- mechanisms for providing early warnings and regular updates to premises in the vicinity

2. Procedures for Contacting Relevant Authorities

- The Emergency Coordinator is the site General Manager or in their absence the site Asset Manager, or in the absence of both the Environmental Officer.
- If the PIRMP is activated, the site Emergency Coordinator will immediately (without delay) make contact with the required agencies by telephone in the first instance. If contact by telephone cannot be made the Emergency Coordinator will send an email to the agency contact (Refer Table 1).
- The Emergency Coordinator will contact other relevant emergency services by telephone.
- Teys contact details should be left as part of notification

Table 1: Contact Details for Relevant Agencies Required to be Notified

| Agency | Phone Contact | Alternate Phone Contact | Email Contact |
|--|---|---|--|
| NSW Environmental Protection Authority | 131 555 (Environmental Hotline) | (02) 6022 0600 Albury Office | info@epa.nsw.gov.au |
| NSW Health | (02) 5943 1000 (Wagga Wagga Health Service) | (02) 6053 4800 (Murrumbidgee LHD Clinical Operations Office after Hours) | MLHD-ClinicalOperations@health.nsw.gov.au |
| SafeWork NSW | 13 10 50 (Safework Hotline) | (02) 6933 6500 (Wagga Wagga Office) | https://www.safework.nsw.gov.au/resource-library/list-of-all-forms/html-forms/customer-service-centre-enquiry-form (Online enquiry) |
| Wagga Wagga Council | (02) 6926 9100 | 1300 292 442 | council@wagga.nsw.gov.au |
| Fire & Rescue NSW | 000 | 02 9265 2999 (General State Contact Greenacre) | info@fire.nsw.gov.au |
| Teys Australia Wagga Wagga Processing Site | (02) 6838 3000 (Business hours) (02) 6938 3235 (After hours security) | (07) 3198 9000 Group Shared Services Corporate Office Brisbane | wagg-env@teysaust.com.au Group mailing list with appropriate Teys personnel for Wagga site as recipients. |

3. The procedures for contacting owners or occupiers of premises in the vicinity

The Teys Wagga Wagga Processing site is in an industrial setting and there are occupiers of premises conducting industrial operations of various types immediately adjacent to the processing site. If the emergency is likely to affect adjoining properties, the Emergency Coordinator shall notify the identified effected residences within the neighbouring area in the same manner as for 'communicating with the community.'

4. The procedures for communicating with the community

Mechanisms of contacting neighbouring residences for immediate notification of activation of the PIRMP or other urgent matters by telephone or verbally face to face by a delegate of the Emergency Coordinator driving to the adjoining property. For less urgent communications email would be used. Where a neighbour does not have email a letter box drop would be used.

5. Mechanisms for providing early warnings and regular updates to premises in the vicinity

Mechanisms for providing early warnings or regular updates are the same as those used for 'communicating with the community'. The Emergency Coordinator or their delegate will telephone adjoining property owners. If they cannot reach the property owner by telephone, then a delegate of the Emergency Coordinator would drive to the neighbouring property to provide an update.

END