

	Teys Australia Pty Ltd EMS FORM 4 PIRMP WEB VERSION (NSW SITES) Tamworth Processing Site PIRMP Public Information		
	Version 1.0	TEYS AUSTRALIA PTY LTD CONFIDENTIAL COMMERCIAL	
	Implemented 20/01/2025	Amended 26/05/2025	Written: R. Sharrock. Reviewed and Approved B Taylor
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1. Background

Pollution incident response management plans (PIRMPs) are planning all holders of environment protection licences¹ (licensees) are required to prepare in accordance with section 153A of the Protection of the Environment Operations Act 1997 (POEO Act). Parts of the PIRMP must be made publicly available by placing the PIRMP in a prominent position on a publicly accessible website of the licensee. This document is made available via the Teys Australia Website at

The following information must be made publicly available (NSW EPA (2022) Guideline: Pollution Incident Response Man Plans pp 5).

- procedures for contacting the relevant authorities including the EPA, the local council, NSW Health, SafeWork NSW, Fire and Rescue NSW and their contact details.
- procedures for contacting the owners or occupiers of premises in the vicinity.
- the procedures for communicating with the community.
- mechanisms for providing early warnings and regular updates to premises in the vicinity.

2. Procedures for Contacting Relevant Authorities

- The Emergency Coordinator for environmental emergencies is the site General Manager Operations or in their absence the site Asset Manager, or in the absence of both the Rendering and Environmental Manager.
- If the PIRMP is activated, the site Emergency Coordinator will immediately (without delay) contact the required agencies by telephone in the first instance. If contact by telephone cannot be made the Emergency Coordinator will send an email to the agency contact (Refer Table 1).
- The Emergency Coordinator will contact other relevant emergency services by telephone.
- Tey's contact details should be left as part of the notification to the required agencies or emergency services.

Table 1: Contact Details for Relevant Agencies Required to be Notified.

Agency	Phone Contact	Alternate Phone Contact	Email Contact
NSW Environmental Protection Authority	131 555 (Environmental Hotline)	(02) 6773 7000 Armidale Office	info@epa.nsw.gov.au
NSW Health	HNE Health Population Health office at (02) 6764 8000	After Hours Public Health Officer on call at (02) 9382 2222	HNELHD-SRC@health.nsw.gov.au.
SafeWork NSW	13 10 50 (Safework Hotline)		https://www.safework.nsw.gov.au/resource-library/list-of-all-forms/html-forms/customer-service-centre-enquiry-form (Online enquiry)
Tamworth Regional Council	(02) 6767 5555 or 1300 733 625	(02) 6767 5555 automatically diverts to our after-hours service.	trc@tamworth.nsw.gov.au
Fire & Rescue NSW	000	02 9265 2999 (General State Contact Greenacre)	info@fire.nsw.gov.au
Tey's Australia Tamworth Processing Site	Admin (02) 6764 6700 (after hours this number will divert to security)	(07) 3198 9000 Group Shared Services Corporate Office Brisbane	tamw-env@teysaust.com.au. Group mailing list with appropriate Tey's personnel for Tamworth site as recipients.

3. The procedures for contacting owners or occupiers of premises in the vicinity

The Tey's Tamworth Processing site is in an industrial setting and there are occupiers of premises conducting similar operations immediately adjacent to the processing site, including a livestock sale centre, another meat processing facility, and warehousing/distribution facilities. If the emergency is likely to affect adjoining properties, the Emergency Coordinator shall notify the identified effected residences within the neighbouring area in the same manner as for 'communicating with the community.'

4. The procedures for communicating with the community

Mechanisms of contacting neighbouring facilities or residences for immediate notification of activation of the PIRMP or other urgent matters are by telephone or verbally face to face by a delegate of the Emergency Coordinator driving to the adjoining property or facility and doorknocking (if unable to be reached by phone). For less urgent communications email would be used. Where a neighbour does not have email a letter box drop would be used. A list of contact details is included and updated regularly in the PIRMP.

5. Mechanisms for providing early warnings and regular updates to premises in the vicinity

Mechanisms for providing early warnings or regular updates are the same as those used for 'communicating with the community'. The Emergency Coordinator or their delegate will telephone adjoining property owners. If they cannot reach the property owner by telephone, then a delegate of the Emergency Coordinator would drive to the neighbouring property to provide an update.

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