# A Brighter More Sustainable Future

TEYS SUSTAINABILITY REPORT 2022





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TEYS

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## Message from **Our Chairman**

**Brad Teys Executive Chairman**, **Teys Australia** 

I am pleased to present the Teys Australia Pty Ltd (Teys) 2022 Sustainability Report and would like to acknowledge the entire Teys team for their effort and continued focus as we work towards building a stronger business for stronger communities. Our achievements, and collective commitment to sustainability, are only made possible through the passion and dedication of our hardworking people.



The year had continued challenges from the COVID-19 pandemic and impacts from herd rebuilding. We continue to remain a resilient global business by proactively managing difficult trading conditions resulting from increased production costs, labour and supply shortages, and the impacts on our export costs due to global shipping constraints.

- **Safety –** Workplace safety remains our highest priority and we continuously aim for an environment where our employees, and their families feel confident that they will return home the way they arrived - SAFELY. Nothing we do is worth getting hurt for.
- Our people We stay closely connected with our greatest resource, **our people,** through targeted learning and career development opportunities, health and financial well-being programs. We have pay parity across our workforce and our Annual Modern Slavery Statement outlines our approach to managing risks of modern slavery across the business and our supply chain.
- Our communities Through our presence in Australian agricultural communities, as a major employer and supporter of local suppliers and primary producers, we are proud of our continued contribution to building strong and resilient regional communities across the four states we operate in.

• Food safety and animal welfare - We strive for best practice animal welfare and food safety processes in our supply and value chain through our Quality Assurance program and by working closely with industry, primary producers, and regulators. We measure the effectiveness of our practices and look for improvement opportunities through internal and external audits recognising global best practice standards.

Environmental stewardship - We take our responsibility to manage our environmental footprint seriously and recognise the importance of this to our local communities. Using best practice environmental stewardship and ethical management practices for the responsible use and protection of natural resources.

**Climate action –** Climate impacts are the biggest individual driver of production variability in agriculture and our industry continues to adapt management practices to reflect this. Teys remains focused on progressing on our 2023 energy and carbon intensity reduction targets, by committing to reducing Scope 1 and Scope 2 greenhouse gas emissions through investing in energy efficiency and renewable projects.

### Looking ahead

By remaining focused on meeting our corporate, social, and environmental obligations, compliance with local, state and federal laws and regulations, we will continue to deliver on our promise of creating sustainable and brighter futures.

As we move through the cattle cycle and manage impact of climate on our business, our focus will remain on keeping our people and customers safe whilst growing an economically resilient business through our long-term strategic partnerships and vertically integrated business model to contribute to sustainable development.

#### (GRI 2-1; GRI 2-22; GRI 3-3)

# Our Purpose

Teys is a business with true family values at our core, built by four generations of the Teys family, with the family remaining closely involved with day-to-day operations. This connection with our heritage and strong family values underpins the culture of the organisation and drives our purpose, objectives and how we work.

Our values are an integral part of our people programs to this day and were formalised in 2017 with the launch of the Teys Legacy Program, defining our core values, and their corresponding set of behaviours and expectations for our people.

#### (GRI 2-1: GRI 2-6)

### **Key Highlights** FY21-22

### **People and Community**

- Zero fatalities.
- Workplace Health and Safety Audits
- Employing 4562 people
- Investing over \$1m in training
- Supporting more than 14,000 additional jobs in rural and regional Australia
- 65 nationalities represented in workforce.
- 8 consecutive years of compliant Workplace Gender Equality Agency (WGEA) reporting

#### Planet

- Carbon intensity target: In 2022 there was a 14.9% reduction in carbon intensity for primary processing compared to the baseline year.
- Energy intensity target: reduced throughput during the period impacted progress on energy intensity goal, 2022 was 9.04% above the baseline year.
- Renewable energy target: 15.38% of our energy needs are coming from internal (behind the meter) investment in renewable infrastructure.
- Water intensity target: reduced throughput during the period impacted progress on water intensity, 2022 was 13.2% above baseline year.

#### Performance

- Equivalent of 1.7 billion beef meals delivered globally.
- Reinvesting Capital into sustainable initiatives covering:
  - Workplace Health and Safety
  - Food Safety
- Innovation for Energy
  - awards
  - 2022 saw several of our brands - 36 South, Riverine, Teys Certified Angus, and Grasslands - win accolades at the Sydney Royal Fine Food Show and the prestigious World Steak Challenge.
- Jindalee Feedlot awarded Australian Feedlot of the Year 2021 (above 15.000 head)

#### Governance

- Governance Risk Compliance Framework
- Cyber Security and Privacy Policies
- Annual Modern Slavery Statement published.
- SEDEX Members Ethical Trade Audits (SMETA) - Four Pillar (People, WHS, Environment & Business Ethic)
- Brand Reputation Compliance Global Standards (BRCGS) Audit
- Accredited Trusted Trader
- National Feedlot Accreditation • Scheme (NFAS)

# Our

AXXXXXXX

Creating

Loyalty

Our

Humility

Integrity

Values

Trust & **Co-operation** 

Resilience

# **Promise**

sustainable and brighter futures

### Our **Mission**

To be the leading provider of innovative animal protein supply chain solutions, linking Australian producers with global customers

Vision Feeding

Our

People, Enriching Lives

savings, packaging initiatives • Product Awards - 2022 brand



**Zero fatalities** 



Supporting more than 14,000 additional jobs in rural and regional Australia



**Employing more** than 4500 people, investing over \$1m in training and development

# Our Company Overview

### Introduction

Teys is a global meat processing and food production business, built by four generations of the Teys family since 1946, best known for providing our customers with a broad range of quality protein products. We offer a wide range of fresh beef, multiprotein value-add product and co-product solutions to our customers around the world.

For generations, our people have worked with our primary producers, suppliers, and customers, and together, we're focused on creating brighter, better and more sustainable futures for our employees, communities and the planet – something we'll keep doing for generations to come.

We operate at 14 locations strategically located along the

eastern seaboard of Australia, with three feedlots, six beef processing plants, two food manufacturing facilities, a hide processing site and a centralised cold store distribution facility. Our Group Shared Services function is headquartered at Eight Mile Plains in Brisbane, Queensland.

We are proud partners to more than 7000 Aussie beef producers and have more than 4500 people across our locations and four states.

Every year, we produce and distribute the equivalent of approximately 1.7 billion beef meals, exporting to more than 60 countries. (GRI 2-1; GRI 2-6)

This report is for our financial year ended 31 May 2022 (FY22) and provides a summary of our material



environmental, social, and economic sustainability impacts including effects on human rights, prepared with reference to Global Reporting Initiative (GRI) Universal Standards 2022. GRI's mission is to enable organisations to be transparent and take responsibility for their impacts through world standards for sustainability reporting which enable stakeholders to make informed decisions. (GRI 2-3)

There have been no significant changes in our activities, sectors, value chain and other business relationships compared with our previous reporting period. (GRI 2-6)



## Our Strategy

#### Our vision 'Feeding People,

**Enriching Lives'** drives everything we do, and our people work hard on our mission to be the leading provider of innovative animal protein supply chain solutions and linking Australian producers with global customers.

We collaborate with our producers, suppliers, and customers to make positive changes across all our operations while supporting change across our whole industry, to make sure that every part of the journey from paddock to plate is safe, responsibly sourced, and sustainable.

Sustainable and responsible business practices are core competencies underpinning the successful delivery of our strategic and operational plans and to delivering on our promise of **creating sustainable and brighter futures** for our people, our communities, and our planet. (GRI 2-23)

## Our Capabilities

### How we continue to deliver on our promise

Daily, we procure goods and services from a wide range of businesses locally, nationally and internationally. We remain focus on long-term and strategic partnerships that enable us to maintain our stringent environmental, quality and safety standards, to consistently deliver a secure supply of products to our customers whilst acting lawfully, ethically and responsibly.



### Our Governance & Leadership

Governance at Teys encompasses all our business segments, with our Board, guided by the family values of the four founding Teys brothers, setting the direction for our vision, purpose and business strategy and our promise of creating sustainable and brighter futures, with responsibilities cascading through the business senior leadership team.

Our Governance Risk and Compliance Framework outline the overall corporate governance principles for the business. Each of our core operational areas maintains strong operating processes and controls to support and enable Teys to reliably achieve its objectives, address uncertainties and act with integrity.

With our Enterprise Risk Management Framework and a philosophy of continuous improvement, supporting this framework, we use audit, assessments, due diligence, effective grievance mechanisms and remediation framework, and stakeholder engagement to continually monitor how we are managing the delivery of our promise whilst maintaining a culture of acting lawfully, ethically and responsibly.

Support for our promise of **creating sustainable and brighter futures,** is entity-wide with support from our board and senior leadership team for ongoing building of our capabilities. (GRI 2-9)



## Our People

#### Our People

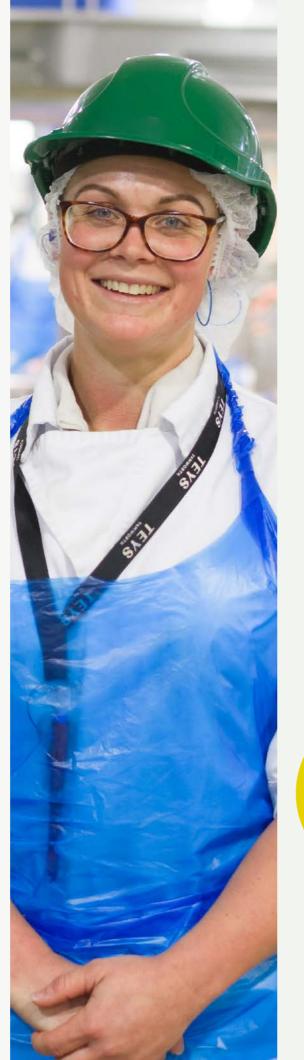
At Teys, our people come first. We are a global business working across three continents, and our team of diverse and passionate people bring different skills and experiences to our company. We all work together to feed people and enrich lives while continuing our contribution to the wider community.

#### **Human Rights**

Our human resource policies and procedures framework aligns with the United Nations Guiding Principles on Business and Human Rights. The effectiveness of controls is assessed via our internal and external audit processes and for compliance by customer social accountability audits. We annually publish our board approved Modern Slavery Statement.

## Our **Communities**

Our local partners, people and communities are integral to what sets us apart. We are always looking for opportunities to give back. We currently support numerous local communities through sponsorships, dollar-matching, food donations and many other initiatives. If it's important to our community, it's important to us. We respect and care for the communities we operate in as well as the journey we're all taking together.



## **Our Operations**, **Supply Chain and Markets Served**

#### Vertically Integrated Operations

Our vertically integrated operations include feedlots, beef processing, value added food solutions, wholesale joint ventures and hide processing. We have six beef processing facilities along Australia's Eastern Seaboard, with each location chosen specifically for its proximity to prime cattle producing regions. This minimises transportation times and means we can confidently meet guality and animal welfare requirements while delivering the freshest beef to our customers. (GRI2-6)

**Our Production**,

**Processing and Packaging** 

Processing &

Packaging

Procurement Cattle & Materials

> Sales & Logistics

#### Our Workplace Health and Safetv

To us, safety at work is more than a list of checkboxes. We do everything we can to make sure our people are working in the safest and healthiest environment - every day. We have put in place industry-leading health and safety systems, and practices, while always striving to make our procedures even better.

#### **Our Food Safety**

We know that it is critical to provide safe products to consumers, so we are focused on being a partner our customers can trust. We have always been - and always will be - obsessed with food safety and quality. Our compliance and adherence to QA, QC policies and Third-Party audits and certifications is our commitment to the delivery of safe, quality protein to all our customers.

### **Our Procurement of Cattle**

Our Livestock team sources more than 90% of cattle for beef processing and lot feeding directly from cattle producers, with the remainder being purchased through the saleyard system. By closely managing our cattle sourcing process, we can ensure cattle are eligible for our premium brands and markets, enabling us to assure claims relating to production methods, authenticity and transparency.





#### Our Producers

The best beef begins with the best producers. Over four generations, we have been working with the best producers across Australia. We have built strong, long-term relationships with our producers, proudly working with some of the same families for generations.

#### **Our Animal Welfare Practices**

We work together with our producers and partners across the entire supply chain to make sure that our stringent animal welfare standards are upheld.

- At Teys, best practice animal welfare is part of our DNA. Across our operations, our animal experts and dedicated livestock teams are leading the way to ensure that the standards of welfare for the cattle we handle are not only met but exceeded.
- We and our producers are committed to respecting the cattle they raise and share the same care and compassion for animals, and respect for the land. Our Australian producers

nurture and raise their cattle to the highest animal welfare standards, while also looking for new ways to improve and evolve their practices. They are focused on creating the best environments possible for cattle to thrive. Together, we're proud to bring the best Australian beef to the world.

#### **Our Procurement of Materials**

Our supply chain is comprised mostly of products sourced within Australia, such as raw materials, packaging, cleaning products, and maintenance services. Prospective suppliers are put through a rigorous supplier approval process to ensure our confidence in their compliance to statutory regulations and Teys Standard Supplier Terms and Conditions.

 The supply of all other packaging and consumables is overseen by our corporate Purchasing and Quality Assurance departments, who are responsible for the evaluation, selection and contracting of suppliers, ongoing contract administration and performance management, in line with our quality and safety business guidelines. • Teys has locations in regional towns in Queensland, New South Wales, Victoria and South Australia. Our definition of "local" would be classed as these regional locations outside metropolitan (capital city) areas. Each Teys primary processing location in these regional areas plus our Beenleigh processing plant would be classed as a "significant location of operation" to the communities they operate in, the suppliers they engage, and to the Australia Food chain. (GRI 204)



#### Our Customers and Markets Served

We have a global network that delivers safe, consistent and quality supply to our customers, both locally and around the world. Our website provides more information on our products and brands. https:// au.teysgroup.com/solutions/ our-brands/

We distribute wholesale, retail and foodservice products to more than 60 countries around the globe, producing and distributing the equivalent of approximately 1.7 billion meals.

We have dedicated local and international teams managing our complex supply chain, and helping our customers navigate global transport and market requirements. Our newly commissioned Cold Store at the Port of Brisbane in Queensland is an industry leading investment in our business and the long-term viability of the beef industry for Australia. The new facility uses state of the art technology with automation and robotics to manage product handling, and together with the new automatic storage and retrieval system at Wagga Wagga facility we are achieving efficiencies and productivity gains for the business. (GRI 2-1; GRI 2-6; GRI 2.7; GRI 2.8)







# **Our Approach** to Sustainability and Reporting

We refer to the GRI Universal Standards for guidelines on reporting practices, our approach to reporting on our sustainability impacts and the general disclosures about our organisation. Stakeholder engagement, GRI Sector Standard 13:

Agriculture, Aquaculture and Fishing Sectors 2022 and risk assessments are used to identify material topics and relevant GRI Topic Standards.

(GRI 1)



## **Our Stakeholder** Engagement

We define a "stakeholder" as an individual or group that has an interest that is affected or could be affected by Teys activities

#### Stakeholder engagement

strengthens our ability to balance business needs and interests whilst managing impacts of our activities on the economy, environment, and people, including impacts on their human rights. It helps to prioritise impacts based on significance, or severity in the case of negative impacts, and determine material topics for reporting. It informs how we manage material topics through policy, prioritising initiatives and actions needed to prevent, mitigate or remediate negative impacts, whilst also taking opportunities to create value in a sustainable way. Through ongoing tracking we measure the effectiveness of our management approaches.

Stakeholder engagement helps us identify shared sustainability issues and opportunities where we can collaborate with our stakeholders to achieve long-term progress for a

#### substantial positive impact. Regular engagement informs how we best deliver on our business promise. 'Creating sustainable and brighter futures'.

Our stakeholder engagement includes collaboration in various forms including webinars, group discussions and one-on-one meetings and plays an important part in our strategy to deliver our business promise for our employees, customers, external stakeholders, business partners and the wider community. An extensive summary of our stakeholders is provided later as the appendix to the report. (GRI 1-2.4, GRI 2-29, GRI 3-3)

### Teys

- Shareholders
- Board & SLT
- Employees

### People & Community

- Local business
- Local council
- Local organisations

### Industry, Regulators & Government

- Industry association
- NGOs
- Unions

#### Customers

- Domestic & Export
- Logistics

### Suppliers

- Goods & Services providers
- RTOs
- Employment agencies
- Cattle Producers
- Livestock buyers

### Media

### **Our Sustainability Principles**



### **Best practice animal** welfare

**Responsible livestock sourcing** Ethical animal handling Positive influence on animal health outcomes



### Collaborative environmental stewardship

**Energy and emissions efficiency Responsible production** Promote sustainable agriculture



### Safe, healthy and affordable food

Champion protein as part of balanced diet

Advocate for red meat (beef) quality and integrity



### **Economically** resilient business

**Disciplined management** Sustainable value chain Robust governance and decision making

### Thriving people and communities

Safe places to work Career development pathways Strength from diversity **Build strong communities** 

## Our Material **Topics**

Our sustainability strategy and action planning focus on the key areas and the initiatives that will best place us to continue to address sustainability impacts (both positive and negative) which we manage through our Sustainability Initiatives Portfolio.

Our materiality assessment includes stakeholder engagement, reviewing

the GRI Sector Standard, and risk assessments to identify material topics for reporting. The assessment of a topic for materiality considers internal and external factors, concerns expressed by stakeholders through engagement processes, reviews of our compliance systems, audits, and third-party inspections undertaken, as well as with feedback through our grievance mechanisms and our enterprise risk management system.

Material Topics identified focus on Teys activities that have significant economic, environmental, and people, including impacts on their human rights. We report information about the most significant impacts (positive and negative) of activities and business relationships, both actual and potential. Where Teys activities have negative impacts, we outline if Teys activities may be the cause, contribute to or are linked to the impact.

(GRI 1-3 GRI 1-4; GRI 2-25; GRI 3-1; GRI 3-2)

For each of our Sustainability Principles we have identified our Material Topics.

#### **Economically Resilient Business**

- Responsible Business Conduct and Human Rights

#### **Thriving People & Communities**

- Workplace Health & Safety, Employment Practices, Social Accountability & Employee Relations, Training and Education

#### **Collaborative Environmental** Stewardship

- Environmental Compliance, Energy & Emissions, Water and Effluent, Waste Management

#### Safe, Healthy & Affordable Food

- Customer Health & Safety

#### Best Practice Animal Welfare

- Animal Health & Welfare

We also report on our sustainability impacts and our management approach for the following related topics:

- Responsible and ethical sourcing and traceability across the supply chain,
- Local communities,
- Diversity, equal opportunities, nondiscrimination and modern slavery risk management, and
- Climate adaption and resilience - climate related risks and opportunities.

## Our **Sustainability** Portfolio

We manage our investment in sustainable business practices through our Sustainability Initiatives Portfolio using established criteria and due diligence when prioritising initiatives.

Our portfolio outlines our plan for delivery of the initiatives that best supports ongoing business resilience with a balanced approach to prioritising initiatives to prevent, mitigate or remediate negative impacts and still take advance of opportunities for positive impacts.

Benefits of managing initiatives through a portfolio:

#### Doing the right initiative, at the right time: portfolio view drives effective prioritisation, ensuring we continue to progress on sustainability initiatives to achieve long-term progress and create sustainable value outcomes.

Better decision making around initiatives: using our project delivery process strengthens our ability to effectively balance business needs and interests with social and environmental impacts and allows better decisions on prioritisation.

#### Better Results through effective management and execution: each key focus area has a program of sustainability initiatives, and a team assigned who are responsible for managing and delivering

outcomes.

Reviewing our sustainability strategy and portfolio of initiatives ensures our plans will deliver on objectives and goals, continue to effectively manage impacts on Material Topics appropriately, and ensures we perform appropriate due diligence to keep abreast of any impacts around emerging topics that may become material. (GRI 1; GRI 2; GRI 3-3)

## Our **Sustainability** Initiatives

The business environment we operate in, and the expectations of stakeholders are constantly evolving, through our sustainability strategy and review of our material and emerging topics of identified impacts, we have established key goals for addressing issues and realising opportunities to further develop a sustainable supply and value chain, including:

- supporting and developing our people and our local communities,
- working with industry to support and continually refine the industry's approach to delivering a sustainable future.
- reducing our carbon, energy and water intensity, and take advantage where possible to increase renewable sources as a proportion of energy use,
- best practice animal welfare and food safety standards, and
- growing an economically resilient business through our long-term strategic partnerships and vertically integrated business model.

An update on our progress on our sustainability initiatives by focus area is available in the appendix to this report. (GRI 2-25)

## **Our Work** with Industry

The partnerships we've built with leading industry bodies and universities in Australia and around the world enables us to help shape the future of our industry and to give back to the people within it.

As an active member, we do our part to help better understand and support moving our industry forward through opportunities to develop and promote responsible practices, encourage innovation and to take appropriate actions to create sustainable outcomes for our business, industry, people and communities.

We are represented by senior management as follows:

- Member of the Australian Beef Sustainability Framework (ABSF) steering committee helping lead improvements established through ABSF steering committee to set new animal welfare benchmarks across Australia and other industry sustainability metrics.
- Vice President on the Australian Lot Feeders Association (ALFA) Board, and Chair of the ALFA Research & Development Committee
- Member of the Export Meat Industry Advisory Committee and its sub-committees on animal welfare, meat safety and animal health, and finances.



- Working with federal and state government working groups to improve our readiness to respond to an exotic disease incursion in terms of both biosecurity and food security.
- Representative on Australian Meat Processor Corporation (AMPC) board.

Teys is an Approved Employer Association, the peak body for Pacific Australian Labour Mobility Scheme (PALM). Working with key stakeholders including PALM, National Meat Industry Training Advisory Council Limited (MINTRAC), Department of Employment and Workplace Relations (DEWR), Australian Meat Industry Council and our Registered Training Organisation (RTO) to lobby government to support positive agricultural and industry outcomes.

Our partnerships with universities and industry on initiatives are outlined in appendix, and information is also available on our website. Visit https://au.teysgroup.com/ our-partnerships/

#### Some of our key industry initiatives

- Addressing labour shortages - Pacific Labour Scheme.
- Food security, safety and waste
- Fostering the careers of those entering our industry -Association.

#### (GRI 2-25; GRI 2-28; GRI 2-29; GRI 3-3; GRI 13.10; GRI 13.24 GRI 415)

Following is background of industry organisations and some of their key initiatives and projects we support relating to climate impacts and environmental management, animal health and welfare, workplace health and safety, employment practices, food safety and food security. (GRI 2-29: GRI 3-3; GRI 416)



reducing food and packaging

Intercollegiate Meat Judging

Our long-term partnership with the Australian Intercollegiate Meat Judging Association allows us to promote the many career opportunities within the meat industry to Charles Sturt University and Central **Queensland University** students. As part of this partnership, we also host the Association's annual tertiary judging competition in Wagga Wagga, as well as fund the Northern ICMJ program in Rockhampton as principal sponsor with Meat & Livestock Australia. These events attract university students from around Australia and the world.



Teys Australia Jindalee feedlot manage Shane Bullock with trial winner and runner up James Millner, Rosedale Livestock Partnership (Rosedale Charolais), Blayney, major sponsor representative Ken Burkinshaw, National Stockyards Systems Pty Ltd, Wagga Wagga, and trial organiser Brett Tindal, Wagga Wagga.



#### Meat and Livestock Australia (MLA)

MLA is an independent company which regulates standards for meat and livestock management in Australian and international markets. MLA's purpose is to foster the long-term prosperity of the Australian red meat and livestock industry by investing in research and marketing activities. Some key initiatives developed with other industry organisations include:

- Red Meat 2030 Roadmap
- Red Meat Green Facts, published by MLA, Australian Good Meat, ABSF and ASSF - Provides evidence-based messages about Australia's red meat industry. https://www.redmeatgreenfacts. com.au/
- Expanding MSA to cover cattle transported by rail.
- Assessing the effect of time off feed of grain fed cattle.

#### **Red Meat Advisory Council** (RMAC)

RMAC is Australia's only policy leadership and advisory forum made up of producers, lot feeders, manufacturers, retailers and livestock exporters. It represents Australian beef, goatmeat and sheepmeat businesses and their interests to the community, industry and government.

Biosecurity is a risk to Australian agriculture, and the recent Lumpy Skin Disease (LSD) and Foot and Mouth Disease (FMD) outbreaks in Indonesia is a concern for the industry and an emerging threat. ALFA together with RMAC is working with government and industry stakeholders to both prevent LSD and FMD being transmitted to Australia and prepare for potential outbreaks. The Australian Veterinary Emergency Plan (AUSVETPLAN) contains nationally agreed approach to the response to emergency animal disease (EAD) incidents in Australia, and there is a robust system in place to respond. All livestock producers play an incredibly important role in animal disease preparedness, and early detection is critical for an effective response.

#### Australian Beef Sustainability Framework (ABSF)

The ABSF is an initiative of the Red Meat Advisory Council (RMAC) and it sets out a clear path for the industry and key indicators of performance in sustainability for the beef industry. It enables success to be recognised through evidencebased metrics and empowers the industry to continually improve and demonstrate its values to customers, investors and stakeholders.

MLA act as the secretariat of the ABSF. Our involvement with the ABSF steering group has given us an active voice for our industry. The ABSF defines what sustainable beef production looks like and tracks industry performance. ABSF commits the Australian beef industry to a sustainable pathway of best practices, and tracks progress across four themes of:

- Animal welfare
- Economic resilience
- Environmental stewardship
- People and the community

The ABSF has identified the following six key priority areas of focus:

- Animal husbandry techniques
- Balance of tree and grass cover
- Managing climate change risk
- Profitability across value chain
- Antimicrobial stewardship
- Health and safety of people in the industry

For more information: https://www. sustainableaustralianbeef.com.au/

#### Australian Meat Processor Corporation (AMPC)

AMPC is the red meat processing industry's trusted partner in innovation and its purpose is to invest in research and development and marketing initiatives that improve the competitiveness, profitability and sustainability of the industry. Teys are engaged in projects covering Advanced Manufacturing, Sustainability, People and Culture, Technical Market Access and Markets, and Product and Process Integrity.

#### Australian Lot Feeders' Association (ALFA)

ALFA is the peak national body representing the Australian cattle feedlot industry. The Australian feedlot sector has an active commitment to environmental stewardship and supports the wider industry sustainability initiatives.

ALFA partners with MLA on Feedlot Research and Development for the betterment of Grain Fed Levy Payers and are working to identify best practice measures to assist feedlots in defining, and where appropriate, reducing their carbon footprint. A resource to assist ALFA members has been provided through its dedicated Feedlot Carbon Neutral Hub. http://www.feedlots.com.au/ carbon

ALFA has also developed the National Feedlot Accreditation Scheme (NFAS) quality assurance program (animal welfare, environmental, and food safety legislation) which requires accredited feedlots to be independently audited on an annual basis.

Continuous improvement and striving to operate to best practice are a key focus of the feedlot industry, and ALFA and MLA developed and provided to all accredited feedlots in May 2022, the Handbook of best practice guidelines for the Australian feedlot industry which provides a concise reference document for feedlot operators and their employees to promote improved management practices in the Australian feedlot industry.

### Feedlot Industry initiatives

The MLA's Research and Development Feedlot Program is funded from grain fed levies, with a matching contribution from the Australian Government to address specific research, development and adoption for the cattle sector. Guided by Red Meat 2030 priority areas of 'Our Livestock' and 'Our Environment', the Feedlot Program is also aligned with MLA's strategic initiatives to enable the Australian feedlot industry to be world leaders in animal health, welfare and production practices.

Guidance and support provided through ALFA include:

- Antimicrobial Stewardship Guidelines
- Heat Load Management
- ALFA Shade Initiative
- Feedlot Industry's contribution to achieving Carbon Neutrality by 2030
- ALFA Disease Preparedness and Engagement

For more information ALFA 2022 Year in Review: https://www. feedlots.com.au/\_files/ugd/c95912\_



TEYS AUSTRALIA JINDALEE FEEDLOT, NEW SOUTH WALES

#### **National Meat Industry Training** Advisory Council (MINTRAC)

MINTRAC (National Meat Industry Training Advisory Council Limited) is a company which represents the industry on training matters. MINTRAC's role is to improve the skills of workers in the industry through the provision of recognised and accredited training from entry level through to senior management. MINTRAC provides services to the red meat, pork, poultry and game meat industries.

# Best Practice Animal Welfare

ALIGNMENT TO SDGs



The care and raising of healthy animals is part of our DNA and at the forefront of everything we do - it not only improves our outcomes, but those of our Producer community, and the animals we process.

## Our Policy

Teys Animal Welfare Policy is committed to the humane treatment of cattle throughout the supply chain. We meet customer and community expectations for animal welfare by giving welfare the highest priority and work with our supply chain partners with the aim of improving animal welfare throughout the supply chain.

We work hard to ensure every animal in our care is treated with respect and have zero tolerance for animal mistreatment of any kind across our entire supply chain. We understand the importance of continuous review and improvement of our welfare practices and know when we raise the bar within our own company, we're helping raise the bar for our industry.

We are committed to follow all animal welfare protection laws and regulations and enhance our animal welfare practices and utilise the knowledge of animal welfare experts in designing our animal handling systems. Animal Welfare Officers have been appointed to oversee animal handling practices and we ensure that all animal handlers are adhering to our best practices. Our animal welfare practices are audited both internally and externally by third party certifying organisations where our performance is scored against animal welfare criteria used to benchmark our performance. Through this strong commitment to animal welfare, all our processing establishments are certified and we report significant animal health conditions back to producers. (GRI 3-3; GRI 13.11)

#### **Our Livestock People**

Our company has always been filled with people who genuinely care about animals, starting with the founding Teys brothers, and to this day, we always act with animal welfare front of mind. We strive to continually improve our animal welfare handling, practices and promote leadership on animal welfare and provide certified animal welfare training to our people, and they in turn bring our animal welfare standards to life.

We have animal experts across our operations. They lead the way for our business from our senior registered

veterinarian, who oversees our animal welfare program, to our teams of consulting vets, who provide expert care and treatment to animals that need it across our facilities. Our consulting vets provide ongoing training to our feedlot staff to make sure our hospital teams are always up to date with the latest animal treatment techniques.

Led by our Executive Chairman, our livestock team have strong agricultural, animal and vet science backgrounds, all united by their passion for animal welfare. At our sites, animal welfare officers and experienced stock persons are on hand every step of the way to make sure animals are always treated with dignity, respect and care. Whether performing health checks on arrival, monitoring cattle in their yards or moving cattle for transport, we always use low stress stock handling techniques. For our people, it's not just about meeting regulatory requirements and customer expectations, it's about striving for the best care possible, because it's the right thing to do.

Teys ensures all facilities have trained animal welfare officers that follow strict procedures, with video monitoring of all critical animal welfare points.

- All Teys processing facilities have animal welfare procedures (SOPs) which comply with the State and Territory legislation, customer requirements and industry best practice standards and guidelines.
- All Teys processing facilities have appointed fully trained Animal Welfare Officers, who oversee animal handling best practices and ensure that the legislation, standards and best practices are adhered to.
- All animal handlers receive intensive animal handling training to ensure appropriate stress-free techniques are used and holding yards are specifically designed to facilitate this.
- Teys training is conducted by a registered training organization to the National Meat Industry Training Advisory Council's nationally recognised units of competency.
- Video surveillance occurs in all Teys Australia feedlots and processing facilities at all critical animal welfare points.



### Our Animal Welfare Standards and Certifications

Australia's animal welfare standards are some of the most stringent in the world, covering animal needs including feed and water, handling and management, and humane processing. They also include a strict national standard and Land Transport of Livestock codes to ensure livestock are well looked after during transport and are "Fit to Load".

We require our cattle suppliers to commit to national standards and best practice for handling, loading and transporting of cattle.

Teys source grassfed cattle for its Grassland's brand from producers and properties that comply with the Teys Grassland Pasturefed Standard which has an independently verified Animal Welfare component.

Our feedlots all operate under the National Feedlot Accreditation Scheme (NFAS) and our high animal welfare standards are assured by our rigorous and regular auditing, welfare monitoring programs, and industry accreditations through the Australian Livestock Feedlot Association (ALFA). We pioneered feedlot shading in Australia – being the first business to introduce shade solutions to help with heat-load management, animal comfort and welfare.

Our beef processing facilities are accredited under the third-party verified Australian Livestock Processing Industry Animal Welfare Certification System (AAWCS) – an independently certified animal welfare system that ensures livestock under our control, from receival to humane processing, are managed by best practice animal welfare standards. We proactively work with our suppliers to improve the welfare of animals under our care. (GRI 3-3; GRI 13.11)

### Our Animal Health Surveillance and Reporting

Through our own initiative, we provide detailed animal health reports back to all producers. We also offer backup support for producers to assist with their understanding of this information. The aim is to assist producers in improving their on-farm welfare and productivity through improvements in the overall health of their herds. Where appropriate, we share our consolidated animal health data in a de-identified form with research scientists to assist them with their animal health and welfare related projects.

Our Quality Assurance and Quality Control teams manage food safety and quality across our facilities and work closing with our Livestock teams. (GRI 13.11; GRI 416)

#### Our Management of Antimicrobial Resistance and Antibiotics

Australia has developed a strong position and conservative approach

to the registration of antimicrobials. As a country, there have only been limited new generation antimicrobials registered for use in food processing animals, which is not the case throughout Europe and America. Antimicrobials that are highly valued in human clinical medicine, such as fluoroquinolones and gentamicin, have never been allowed for use in food-producing animals, and only one third or fourth generation cephalosporin (ceftiofur) has been registered. No antibiotic in Australia is registered for use as a growth promotent.

Antimicrobial Stewardship Guidelines for Australian cattle feedlot industry were published jointly by ALFA and MLA and became a mandatory requirement under NFAS. Teys feedlots have implemented antimicrobial stewardship programs. Antibiotics can only be administered to animals under the supervision of a registered veterinary surgeon as a treatment for a disease. Veterinarians and producers (through the Livestock Production Assurance (LPA) Scheme) have a legal requirement that records are kept of the diagnosis and any treatment provided by the treating vet and the animal owner (if they provided any treatment).

Teys believes that animal welfare is a significant consideration when determining if an animal has a condition where the appropriate use of antibiotics would alleviate or eliminate suffering. We require that cattle are purchased from producers who participate in the LPA Scheme.

### Our Investment in Animal Welfare

Investment in animal health and welfare initiatives during the reporting period included;

Continued funding for shading, CCTV infrastructure,

Animal handling equipment upgrades, and

Completion of the development of shedding infrastructure and trialling at Charlton.



The Australian beef industry is working towards 100% use of pain relief by 2030; Teys supports this industry initiative through extension back to our suppliers, particularly within our branded programs. We also support the adoption of "poll" genetics (no horns), with about 70% of Australian cattle now naturally hornless.



# Collaborative Environmental **Stewardship**

Our commitment to environmental leadership means not only making positive changes within our business, but also enabling change across our entire value chain through collaborative partnerships with our customers and suppliers.

ALIGNMENT TO SDGs



### Our **Environmental** Policy

Teys Environmental Policy objective is to build better futures for our people, our local communities, and the planet, by focusing on strong environmental stewardship, commitment to protecting natural ecosystems and minimising negative environmental impacts. We have a strong environmental focus and apply a precautionary principle across our operations. (GRI 2-23)

Our policy commits to protecting both the environment in which we operate and the natural ecosystems in surrounding areas from harm arising from our operations. We aim to create sustainable value for our stakeholders and wider community through fulfilling our compliance obligations, legal requirements, and continuously improving our strategies to reduce pollution and waste.

#### Our Commitment to Our Planet - Enriching Lives for Generations to Come.

As we deliver on our vision, we are continuously improving our sustainability practices and we know minimising negative environmental impacts is not only important to our stakeholders, our industry and the future - it is the right thing to do.

We take a proactive approach to environmental stewardship, striving to be 'better than best practice' across environmental performance, as well as energy, water and emissions management. We progress this with regular internal and external audits and drive continuous improvement through our resource efficiency targets and utility reduction initiatives.

We participate in benchmarking across the industry through performance ratings based on relative industry data with the Australian Meat Processor Corporation (AMPC) and the Australian Beef Sustainability Framework (ABSF).

Our policy and environmental management activities are directed by our Board and cascade through the business to our CEO and Senior Leadership Team and our Sustainability and Environmental teams through Key Performance Indicators (KPIs).

#### **Environmental Compliance**

We have implemented processes, where each facility's environmental impacts are assessed against set risk criteria to determine their significance. This risk assessment

process includes an internal risk management approach combined with compliance requirements, stakeholder interests and past performance. Significant impacts are then aligned to targets, initiatives and projects to achieve improvements and create sustainable outcomes.

Applying our Environmental Policy and Environmental Management System across our operations helps us align our efforts and track our performance beyond our legislative obligations, so we're transparent in our environmental monitoring, auditing and sustainability reporting.

No enforcement actions were recorded during the reporting period. (GRI 2-27)

#### Our Investments in **Environmental Stewardship**

Capital investment in environmental initiatives during the reporting period included;

Solar PV at our Tamworth facility,

Thermal cross over projects.

#### We demonstrate our commitment to collaborative environmental stewardship by:

- Conducting operations in compliance with all applicable legal requirements.
- Allocating resources to maintain and improve environmental performance, by maintaining an Environmental Management System that effectively manage environmental risks and processes, and by monitoring and evaluating our environmental performance to ensure continuous improvement.
- Engaging with stakeholders, our people, customers, suppliers and communities, regarding both positive and negative environmental impacts and working with them to create environmentally sustainable outcomes.
- Setting environmental objectives and targets for significant environmental impacts identified, and addressing through our Sustainability Strategy, Resource Efficiency Targets (RET) and Utilities Reduction Program (URP).
- Participating in industry and community programs and organisations that share our values for environmental protection and sustainability.

#### Climate Change Impacts – Delivering Sustainable Outcomes

As the biggest individual driver of production variability in agriculture, we aim to fully understand the risks of climate impacts on our business, our stakeholders, and the supply chain. We manage measuring and addressing risks and opportunities posed by climate through our Enterprise Risk Management Framework. This risk assessment of potential impacts and likelihoods informs how we prioritise actions to address climate operational and financial impacts on our business. The Appendix to this report provides an update of goals, initiatives and our progress on their delivery. The beef industry is adapting management practices to reflect changing conditions and ensure long-term industry prosperity. (GRI 201)

MLA's report on Greenhouse Gas Footprint of the Australian Red Meat Production and Processing Sectors 2017 and 2018 updates (published in 2020), found the red meat sector has reduced CO2e emissions by 53.22% since the 2005 baseline. This represents a reduction of the industry's proportion of national greenhouse gas (GHG) emissions from 22% in 2005 to 11.8% in 2018. The CSIRO and MLA are currently reviewing industry data set for release, in a future update of the ABSF annual report.

As a means of addressing GHG emissions, in 2017 the Australian red meat industry committed to achieving Carbon Neutrality by 2030 (CN30). CN30 will be achieved when total emissions are counteracted or balanced by the volume of carbon stored in trees and soils within the red meat industry or offset through purchased credits. We support this target from the red meat industry, and in 2018 we were the first large red meat processor to make public commitments to reduce GHG emissions and the use of other natural resources.

#### **Our Goals and Progress**

Teys remains focused on progressing on our 2023 energy, carbon, and water intensity reduction targets, and is committed to reducing Scope 1 and Scope 2 greenhouse gas emissions through investments in projects with energy efficiency and renewable outcomes. Our commitments are to:

- Reduce carbon intensity by 20% over five years to 2023, against FY2017 as the baseline year.
- Ensure that at least 30% of our portfolio energy needs come from renewables by 2023.
- Focus on our primary processing portfolio by 2023:
  - Reduce energy intensity by 6% (measured in GJ/t Hot Standard Carcase Weight (HSCW)).
  - Reduce water intensity (measured in kL/t HSCW) by 10%
- Reduce energy and water intensity in our feedlots (measured in GJ or kL/Head/ Head Day).
- Manage emissions within our value add (measured in GJ or kL/kg finished product) and hide processing businesses (measured in GJ or kL/hide).

We also recognise the GHG emission accounting practices for agricultural production systems are an evolving area, with more accurate methodologies being developed to help improve accuracy. (GRI 3-3)

Our progress on our environmental goals is provided in the appendix to this report, with commentary on challenges during the period. Although we may not reach our targets, we are pleased with progress which we have identified through our data monitoring and which indicates improvements from our refrigeration efficiency and utility reduction initiatives. We acknowledge the work to come and the challenges in achieving our targets which were impacted by difficult trading conditions over the last few years with throughput below the long-run average. The progress of our goals is regularly communicated to our internal and external key stakeholders.

- Impacts on % reduction in energy intensity for primary processing: Energy and emissions intensity increased in 2022 due to a decrease in throughput and varying shifts across operations, with a 9.04% increase compared to baseline year.
- Impacts on reduction in GHG emissions: challenges with biogas utilisation at both Rockhampton and Wagga, and quality of thermal coal contributed to increased emissions. During the period there was 14.9% reduction in reported primary processing emission intensity compared to the baseline year.
- Energy from renewables: generated from our internal investments in renewable infrastructure behind the meter for the period was 15.38%. During the year we commenced investment in development of a Solar PV at our Tamworth facility to support both our and our customers renewable target.
- Impacts on water intensity: We set a stretch target in 2018 for reducing water intensity, our baseline year (FY2017) was 11.2% below industry averages (based on AMPC industry benchmarking data) and reducing our water intensity further remains a key challenge and focus area. With recent reduced plant throughput below the long-run average and some project delays there have been challenges to meeting our water intensity reduction target, as some facility processes including cleaning required fixed volumes and therefore with lower throughput there is a negative impact on % reductions. During the period 13.2% over the baseline year - off target.

There have been some identified challenges with the accuracy of data contained within the FY17 baseline NGERS reporting including changes to emissions factors and wastewater emissions reporting accuracy. Overtime, Teys has significantly improved reporting accuracy through the support of external engagements and experience, resulting in alterations to previous reporting years. This has created challenges in providing like for like comparisons with previous reporting years. Teys maintains using National Greenhouse and Energy Reporting as our source of truth on emissions, regardless of previous report discrepancies.

#### Energy

Primary processing business units are measured on 't HSCW' as an organisation-specific metric. We measure reduction in energy as an intensity factor - GJ/t HSCW and emissions as an intensity factor - tCo2-e/t HSCW as the organisation-specific metrics. The reason for selecting this metric, instead of the number of animals processed, is to rationalise red meat yield coming from various plants and carcase weights, and to account for differing geographical locations, species and conditions on the east coast. This approach rationalises changes in production over different years.

Energy and emissions intensity increased due to a decrease in throughput and varying shifts across the sites with a decrease in primary production Tonnes of Hot Standard Carcase Weight (t HSCW) on last year and the baseline year.

#### **Energy intensity**

We report on energy in accordance with National Greenhouse and Energy Reporting Act 2007 (NGER). Reported energy intensity considers all consumption, whether it is from an internal or external generation source. When reporting on the energy intensity, sources such as electricity, natural gas, biogas, LNG, LPG, black coal, gasoline, diesel, petroleum-based oil and ethanol are included.

FY2022 energy intensity of our primary processing business unit, was 3.622 GJ/t HSCW, an increase of 6.02% on FY2021 (3.416 GJ/t HSCW), and 9.04% above our baseline year (FY2017) 3.322 GJ/t HSCW.

Energy intensity year on year trend is available in the Appendix to this report.

#### **Energy Consumption**

We consume energy that is both self-generated and procured externally from renewable and non-renewable sources, with 15.38% coming from renewables. Total energy consumed during the reporting period was 1,798,252 GJ with a renewable energy component 276,556 GJ and non-renewable energy 1,521,696 GJ.

Electricity usage of 127,448,552 kWh is based on billing and metered data. Heating and cooling consumption is not directly reported, and no energy is on-sold. All conversion factors are with reference to National Greenhouse Accounts Factors 2021. Source: 2022 National Greenhouse and Energy Reporting (NGER).

Energy consumption year on year trend and breakdown of energy usage by business unit is available in the Appendix.

Energy reduction is measured using International Performance Measurement and Verification Protocols (IPMVP) and is tracked against site-specific and projectspecific KPIs such as energy intensity. In most instances, the IPMVP are used and checked by our in-house Certified Measurement and Verification Professional (CMVP) or an external provider to validate savings. (GRI 3.3; GRI 302)

#### Emissions

#### **Emissions Intensity**

Total Emission Intensity for the period was 0.571 T CO2e/tHSCW (FY2021 0.543 T CO2e/tHSCW), with emissions intensity across Primary Processing increasing from 0.5.02 T CO2e/tHSCW in FY2021 to 0.510 T CO2e/tHSCW in FY2022 due to decreased production. (Scope 1 + Scope 2 Emissions /tHSCW (CO2, CH4, N2O, HFCs, PFCs, SF6, NF3 - see the appendix to this report for glossary of terms)

Emissions intensity year on year trend is available in the Appendix to this report.

Biogas utilisation is an ongoing challenge to reduce emissions as we are now producing more and need to find ways to utilise the energy effectively by reducing machine downtime. A reporting error (not material) in baseline year 2017 was discovered which related to reported emissions associated with wastewater treatment.

#### **Emissions Discharges**

Emissions are discharges of substances from sources into the atmosphere and include greenhouse gas (GHG), among other significant air emissions. Some GHGs, including methane, are also air pollutants that have significant negative impacts on ecosystems, air quality, agriculture, human and animal health. Emissions are reported from information sourced from our annual National Energy Regulator report. Our reporting covers Scope 1 and Scope 2 emissions, which are defined as:

 Scope 1 - Direct (or pointsource) GHG emissions within the organisation's boundary: Natural gas and coal emissions released into the atmosphere as a direct result of onsite combustion.

- Scope 2 indirect GHG emission: emissions released into the atmosphere from indirect consumption, for example, the use of electricity produced by burning fossil fuel at another facility in the supply chain to generate power.
- GHG emissions intensity Teys Australia Portfolio: (Total Scope 1 + Indirect Emissions (Total Scope 2) / total tonnes HSCW).

A table outlining trends in Scope 1 and 2 emissions is provided in the appendix to this report, compared to the baseline year FY2017, and uses a consolidated approach based on operational control and National Greenhouse and NGER requirements.

Emissions during the current reporting period were:

Scope 1 - 110,827t CO2-e, increase on FY 2021 107,347 t CO2e

Scope 2 - 97,193 t CO2-e, increase on FY 2021 93,054 t CO2e

Increases in absolute emissions are mostly related to challenges with renewable energy utilisation and production throughout the various business units, but our long-term position is positive.

It should also be noted that NGER accounting, does not fully show the value of projects such as the Naracoorte Covered Anaerobic Lagoon (CAL) and the biogas cogeneration plant. These projects, when analysed against the Energy Reduction Fund (ERF) method, offset 22,833 tCo2-e during the reporting period from October 2020 to October 2021.

Initiatives that are driving reductions in both our asset portfolio (Scope 1) and indirect emissions (Scope 2) include:

 Portfolio refrigeration optimisation
 FY2022 46% complete (- FY2021 46% complete)

- 2) Portfolio LED lighting roll out
   FY2022 76% complete (FY2021 75% complete)
- Thermal system optimisation and asset upgrades - FY2022 33% complete (FY2021 32% complete).

#### (GRI 3-3; GRI 13.1; GRI 305)

#### Our Renewables Program

Renewable energy is one of our biggest opportunities for reducing greenhouse gas emissions across our operations. We have set ourselves the target of replacing 30% of our energy needs by preferencing behind the meter renewable options by 2023, and we are investing in alternative energy sources on our facilities wherever we can, such as our portfolio of biogas and solar facilities.

### Our Resource Efficiency Targets (RET)

Our baseline year, FY2017, was chosen during the development of Teys RET and was deemed the most practical, due to the alignment of asset management capital planning and the peak of emissions.

### Our Utility Reduction Program (URP)

Teys URP has been underway since 2013. As part of the URP, we set energy and water targets to reduce our reliance on natural resources and to reduce greenhouse gas emissions. The URP focuses on four key areas of strategic energy procurement, capacity building, data analytics, and asset performance.

URP is also about finding opportunities in our day-to-day operations to reduce our environmental footprint.

Driven by our team, the program makes it easier for us to find new ways to reduce water, waste and energy across our everyday operations, changing our behaviours and improving our power performance, reducing wastage, and investing in the right projects for a positive environmental impact wherever we can.

#### Electricity

- We improved the control and optimisation of our refrigeration capability and coupled new assets with better controls for refrigeration efficiency, with the program due for completion in FY2023.
- We continued with our LED lighting technology roll out.

#### **Natural Gas**

- Focused on closing out our program of work that drives thermal efficiency, including combustion control in boiler, steam and condensate return efficiency. Doing more with less also helps increase our percentage of renewable energy.
- Continued focus on biogas management strategies and focused on reducing flaring as much as possible, in combination with using natural gas more efficiently.

#### Tamworth 2022 winner

In 2022, our team at Tamworth were recognised for their achievements on URP, achieving Wastewater optimisation and using steam audits to identify opportunities and improvements in the site's steam system.



#### Water and Effluents

Water is a key natural resource that is essential to our business. It is an integral component of our operations and the safety of our product, so it is a focus of our long-term sustainability strategy. We have set an ambitious target of a 10% reduction in water intensity in our primary processing by 2023. We have teams focusing on water reduction programs and projects, which are designed to facilitate the achievement of this target and continuously improve our water efficiency at each of our facilities. Trends in our Water Withdrawal, Consumption and Discharge is available in a table in the Appendix.

Water withdrawal for FY2022 was 4077.697 Megalitres (ML) an increase from FY2021 of 3803.061 ML, based on water consumption and discharge outlined below.

Our total Water Consumption during the period was 1494.757ML of this 320ML was in Water Stress areas. Water consumption excluding irrigation was 794.019ML. There was no significant change in water storage across our facilities including areas with water stress.

We have invested in industry-leading renewable energy and wastewater treatment systems, and now have biogas systems fitted across five of our six processing plants. Secondary treatment of wastewater occurs through the process of anaerobic digestion of wastewater. Anaerobic digestion removes up to 90% of organic material and produces energy-rich biogas as a by-product of the treatment process. We have an opportunity for biogas generated from these facilities to offset on-site thermal energy requirements by 30-40%. This significantly reduces our environmental impact by capturing emissions, offsetting fossil fuel use and improving water quality for the receiving environment.

Our primary wastewater treatment technology across the primary processing facilities is relatively

consistent. The primary screening of wastewater occurs to remove suspended solids within the waste stream, the suspended solids can then be either rendered into saleable products or transported off-site for composting. After screening, wastewater is treated via a dissolved air floatation process to remove further solids and significant volumes of fats, oils and grease from the wastewater.

Odour generation has been identified as a potential area of significant impact for Collaborative Environmental Stewardship. We have installed advanced odour treatment technology at sensitive processing facilities to treat odour emissions from rendering processes that occur on site. We have also installed Covered Anaerobic Lagoons at five meat processing facilities across the country to capture biogas produced by the anaerobic digestion process. This technology has significantly improved odour impacts at all sites.

Priority discharge contaminants are determined by either the state environmental regulator or local council. The relevant state environmental regulator is responsible for the approval of any concentration and load-based limits for specific substances to be discharged to surface waters or salt water. Substances that are a primary focus for environmental release are nutrients, organic loading and oxygen concentration. All land application of wastewater, groundwater and soil is monitored to ensure ongoing irrigation occurs sustainably.

#### Water Discharge

Our water discharge standards vary across our operations. However, the minimum company requirements align with environmental licensing and trade waste agreements, which contain periodic monitoring of discharged water quality. For facilities with absent local discharge, environmental assessments are submitted for approval for the land application of treated water.

For wastewater discharge to third parties, the quantity limits are approved by environmental regulators. In conjunction with industry practice, we have outlined internal wastewater treatment standards, which include minimum testing requirements. Our environmental management process ensures we undertake periodic and systematic reviews of all aspects and impacts associated with our site operations, and that we focus on continuous improvement.

Our Total Water Discharge excluding Irrigation was 1882.202ML (Seawater 515.74ML and Third-party water 1366.455ML). Irrigation during the reporting period was 700.738ML. (GRI 3-3; GRI 13.7; GRI 303)

#### Waste

Waste is generated as part of Teys activities, for example, during the production of our products and delivery of services. It is also generated by entities upstream and downstream in our value chain, for example, when suppliers process materials that are later used or procured, or when consumers use products and discard the materials that Teys sells to them.

Teys is working with key suppliers and customers to better understand waste impacts on the environment, human health and economic performance, and is developing management strategies. Additionally, we are investigating how to measure and track waste, and understand where waste is currently being recycled through circularity measures or where there may be opportunities to increase recycling and reduce waste. This data will be collected and reviewed for future reporting periods. We want to make sure that we are acting sustainably and preventing waste wherever we can.

There were no significant spills of chemicals, oils, fuels or other substances that could potentially affect soil, water, air, biodiversity and human health.

#### **Our Packaging Approach**

We know the difference that great packaging can make for our customers. Quality, considered packaging maintains product integrity, preserves shelf-life and delivers greater convenience. While we work closely with our customers to give them tailored packaging solutions, we're also actively looking for ways to reduce packaging and replace conventional materials with sustainable alternatives where possible.

#### Management of Significant Waste-related impacts

Waste diverted from disposal / Future opportunities:

- Diversion of waste streams away from Landfill, especially organics where achievable. Tamworth doesn't have a composter in the region and therefore are still sending Paunch to Landfill (as are all businesses in Tamworth)
- Waste to Profits Program Continuous - Teys Beenleigh are hosting a trial Anaerobic Digestion Plant under the Waste to Profits program. The goal of the pilot is to further contribute to industry understanding and experience's in maximising the feasibility of waste to energy projects.

#### Waste Diverted from Disposal

- Composting Paunch, waste from Covered Anaerobic Lagoons and sludge from ponds are diverted to composting where possible.
- Cardboard We invest in cardboard recycling.
- Participating in the Wastes to Profits program - supported by MLA and the Department of Agriculture and Water Resources (DAWR) to capture potential market.
- Opportunity for the livestock sector by converting waste into valuable products.

- Plastic pallets reuse plastic crates and plastic bulk bins (non single-use packaging).
- Co-products animal waste converted into products for other industries:
- Rendering and hides processing.
  - Animal Feed some of the co-products we produce across our processing operations are saved and used to create a variety of animal feed, including stock feed, agua feed and pet food.

#### Future Opportunities

- Other packaging issues with how we can recycle spoiled plastics by investigating opportunities to increase end user recycling of spoiled plastics.
- Working with suppliers on opportunities to eliminate single use plastics where possible.
- Continued support and participation in the Wastes to Profits program to capture potential market opportunity for the livestock sector by converting waste into valuable products.

#### Waste Generation and Significant Waste-related Impacts

Recovered/Recycled (t) - Organics, Waste Oil, Cardboard - 102759.789 = 97%

Recovered or Recycled / tHSCW 282kg/tHSCW

Waste to Landfill - General Waste, Some organics - 3314.44 = 3%

Waste to Landfill / tHSCW 9.1kg/tHSCW

A table detailing the following is available in the appendix to this report. (GRI 3-3: GRI 13.8: GRI 306)

#### Did you know?

Odour generation has been identified as a potential area of significant impact for Environmental Stewardship. We have installed advanced odour treatment technology at sensitive processing facilities to treat odour emissions from rendering processes that occur on site. We have also installed Covered Anaerobic Lagoons at five meat processing facilities across the country to capture biogas produced by the anaerobic digestion process. This technology has significantly improved odour impacts at all sites.



# Thriving **People & Communities**

Our people and the communities in which we operate are the life blood of our business. We are always looking for ways to give back and create brighter and sustainable futures for our people and our communities.



#### ALIGNMENT TO SDGs



### **Our People**

We recognise our people are a vital resource in our ability to deliver on our stakeholder expectations, by bringing our values to life, and through their beliefs they drive the Teys culture. We foster a culture that celebrates differences in our employees, our suppliers and our communities and know our diversity and inclusion is a source of strength. Through our people and workplace health and safety practices we strive to ensure their well-being.

To help our employees fulfil our combined ambitions of creating sustainable futures, we provide lifelong learning experience from entry level to senior management roles across our business. With personal development and professional growth of our people

valued as we know this aligns to the needs of our complex business.

Our Respectful Workplace Policy and supporting procedures together with our Safety Management System establish Teys policy toward our people.

Talent management underpins the success of our business and is the cornerstone of our succession planning. As the red meat industry transforms, we continue to evolve our global talent management practices to keep pace with the capabilities and competencies required for the future. Our workforce of more than 4500 employees works in a sustainable, inclusive and safe working environment. Our commitment to

safety, training and talent development programs enables our people to grow both professionally and personally.

#### Our compliance and certifications

Our policy frameworks are maintained to be in line with the latest employment and workplace health and safety legislative requirements. Compliance is our minimum business practice, and we strive to be an employer of choice. Teys is committed to ensuring regulatory and legal compliance in all people management practices including safety, ethical and responsible business practices such as equal employment opportunity, gender equity, remuneration and all related business processes.

- Compliance with employment laws and regulations
- ✓ Workplace Gender Equality Agency (WGEA) report
- ✓ Workplace Health and Safety laws and regulations
- ✓ Annual Modern Slavery Statement

#### Our investment in people initiatives

We have invested in an onsite Contractor Management System to track visitors on our sites and a Lone Worker system to enhance safety for our workers. We also have eLearning platforms under development that will be rolled out across the business to assist employees to further develop their skills, manage risk and safety.

(GRI 3-3; GRI 401)

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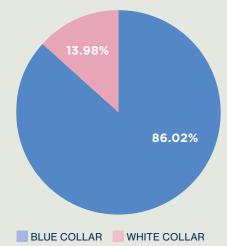


#### Employment

We employed a workforce of 4562 in FY2022 (FY2021 4138) based on head count at the end of the reporting period. Represented by:

- White-collar 13.98% (FY2021 13.72%) and our blue-collar 86.02% (FY202186.28%)
- Male 78% (FY2021 75%) and Female 22% (FY2021 25%).

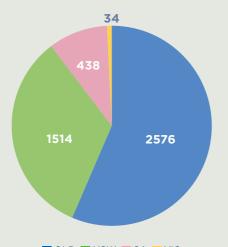
White & Blue Collar Distribution



Our workforce is dispersed over eastern Australia, as follows:

- Queensland 2576 • New South Wales 1514
- Victoria 34
- 438 South Australia

#### Employees by State -2022



QLD NSW SA VIC

Details of permanent / temporary / non-guaranteed hours employees (by gender and by region) for 2022 and for the full time / part-time employees - (by gender / by region) are available in the appendix to this report.

Our mix across permanent, temporary and non-guarantee allows flexibility to meet production needs and seasonal impacts and help with labour shortage constraints.

Prior year workforce information is available in the Appendix to this document. Fluctuations in the number of employees during the reporting period and between reporting periods, occurred with the new Brisbane Coldstore opening, an increase generally related to the impacts of increasing throughput later in the period and an increase availability of skilled migrant labour following relaxation of COVID 19 border restrictions in the reporting period (as reflected in the % Australian workers below). (GRI 2-7)

#### Full-time vs Part-time by State 2022



FULL TIME PART TIME

#### Workers Who are Not Employees

We engage a specialised outsourced recruitment partner, Regional Workforce Management (RWM), to source prospective employees nationwide. In 2022, our RWM workforce of 1562 (FY2021 848) contributed 34.24% (FY 2021 20.23%) of total workforce employed under their EBA, based on head count at the end of the reporting period.

Workers engaged by RWM are able to access a range of career pathways and opportunities to transition into other parts of our business and we introduced pay parity across our workforce. Work performed relates to production and livestock operations. As highlighted above the fluctuations in the number of workers who are not employees during the reporting period and between reporting periods generally related to increase availability overseas labour following relaxation of COVID-19 border restrictions, sourced to help meet shortfalls in local labour supply due to low unemployment. (GRI 2-8)

#### **Our Employment Practices**

We use KPIs to monitor, report and evaluate talent portfolio each week, including safety, turnover, absenteeism, recruitment, onboarding, training and community engagement. We strive to use this data to implement continuous improvement initiatives, which aim to enhance the well-being of our employees.

#### **Talent Acquisition and Workforce** Management

At Teys, everything starts with our people. The growth of our people is as important as the growth of our business, and as we look forward, we continue to invest in the future leaders of our business.

In FY2022 new employees directly hired was 747 (FY2021 605) across the business. (GRI 401)

Our career paths are supported by traineeships, apprenticeships, school-based learning programs, a graduate program and leadership development. Since 2011 we have had 74 graduates join our business, with 4 new graduates starting during this year and working across several departments including Primary Processing, Environment, Asset Management, Quality Assurance/ Quality Control, Safety and Feedlots/ Livestock. Our graduate program is a structured process, which covers:

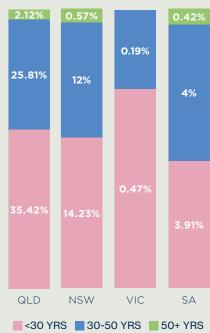
Personal development

- Real work employment
- ✓ 'On the job' training
- ✓ Network building, coaching and mentoring
- External courses
- ✓ AUS-MEAT and Meat Standards Australia (MSA) training
- ✓ Strategic projects
- ✓ Work assignment

We also support the Intercollegiate Meat Judging (ICMJ) industry program and recruit talent from this arena.

Our General Manager - People and Culture, alongside our HR Group Shared Services team, oversees the talent strategy that supports our ethical and responsible business practices. Our talent portfolio is managed within our facilities by our onsite Human Resource (HR) teams. Our HR teams are committed to maintaining our people programs as well as facilitating the well-being and work-life balance of all our employees. Our onsite HR teams also consider the well-being of our wider community members and with the support of our Group Shared Services teams strive to give back to our local communities.

Our employees are protected through compliance with Fair Work Act 2009, relevant labour and migration laws, approved Enterprise Bargaining Agreements (EBAs) and Australian Fair Work Ombudsman guidelines. (GRI 2-30; GRI 3-3; GRI 401)



#### New Hires

38

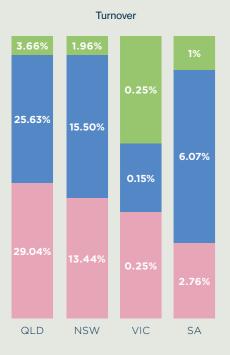
#### Labour Management - Employee Relations

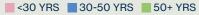
We currently have 18 Enterprise Bargaining Agreements (EBA) that cover our processing, maintenance and feedlot operations. We undertake several benchmarking assessments to determine remuneration and benefits packages, in line with relevant Awards, the National Employment Standards and market data.

For unforeseen changes in operations, we strive to provide as much notice as possible. At the very minimum, we provide seven days' notice to operational changes on-site, as outlined in the applicable EBA. (GRI 3-3; GRI 2-30; GRI 13.18; GRI 407)

#### **Employee Transitions**

Treating our people with dignity and respect is our priority. We comply with the notice requirements of relevant employment laws and our EBAs. When practical, we provide impacted employees advance notice of staff reductions and significant





operational changes. Where possible we go above and beyond regulatory requirements, including the Employee Assistance Program (EAP) and outplacement services.

In instances where we cannot provide any advance notice, employees receive pay in lieu of notice, consistent with our termination policies.

In the event of a transitioning employee, we have various processes that can be implemented to facilitate the off-boarding process, and for employees who have flagged their intention of retiring, the training department helps to facilitate a tailored pre-retirement plan. (GRI 2-7; GRI 3-3; GRI 401)

#### Non-Discrimination

We are committed to providing a safe, flexible and respectful working environment for all our workers. There is zero tolerance for discrimination, harassment, bullying or victimisation, and we are committed to creating a culture of inclusion, diversity, honesty and respect. Our corporate values are critical to supporting respectful workplaces.

Our Respectful Workplace Policy and corresponding grievance mechanisms, including a Whistleblower Policy and Hotline are in place to protect our people. Any suspected infringements of our Respectful Workplace standards are diligently investigated, with any confirmed infringements escalated to senior leaders to ensure appropriate outcomes and plans are initiated. (GRI 3.3; GRI 406)

#### **Diversity and Equal Opportunity**

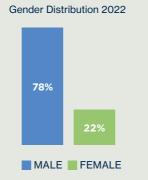
We are committed to encouraging diversity in our business by providing a safe, inclusive and accessible environment where everyone can realise their full potential. Each employee contributes a unique set of experiences, skills and cultural backgrounds that enables us to better serve our customers around

the globe. We celebrate this by embracing diversity and valuing differences among our people.

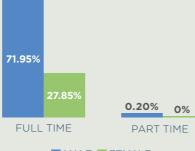
Our sites continue to promote and support cross-cultural events, which encourages our diverse workforce to build connections with the local communities in which we operate. (GRI 3.3; GRI 405)

#### Employee Gender and Age Breakdown

We have participated in the Workplace Gender Equality Agency (WGEA) report since 2013, administrated by the Australian Government to promote and improve industry standards in workplace gender equality. We remain compliant for our 8th consecutive year. The following graphs outline the gender breakdowns, and range of experience and knowledge distribution during 2022.

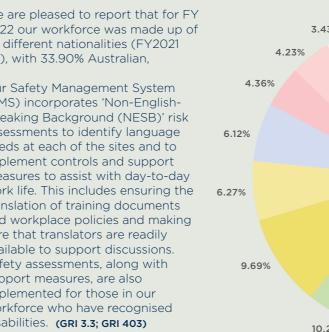


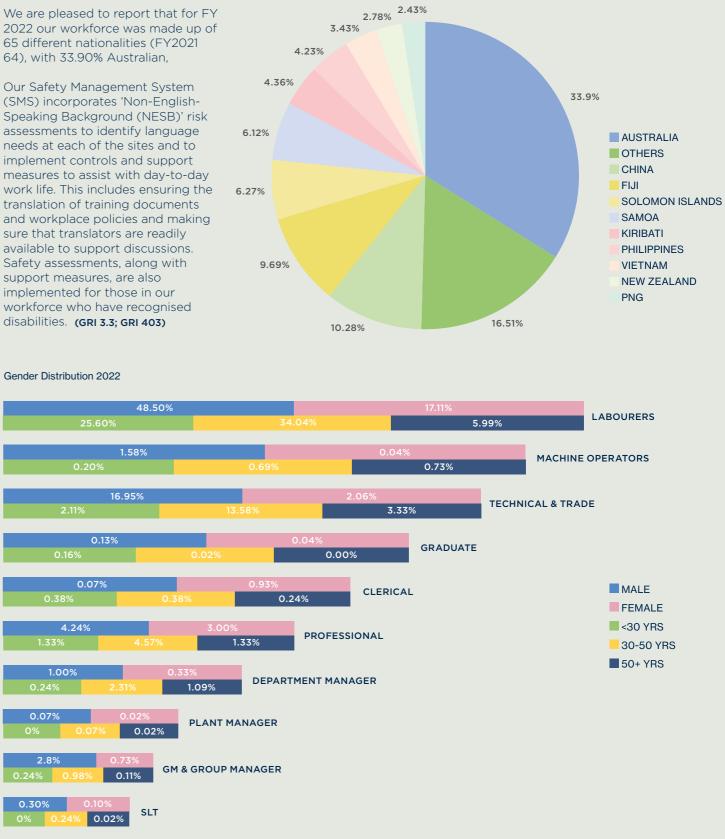
#### Full-time vs Part-time by Gender 2022



MALE FEMALE

#### Employee Ethnicity (top 10)





#### Employee Ethnicity 2022

#### **Career Pathways**

These programs may form a career pathway from entry level to management and leadership roles, which are detailed here (quide only).

Below are some of the training and programs that are on offer at Teys Australia:

- School Based Traineeships;
- Certificate II;
- Certificate III;
- Certificate IV;
- Diploma;
- Advance Diploma;
- Bachelor's Degree;
- Graduate Certificate;
- Master's Degree.

#### SCHOOLS

You can gain a Certificate II Meat Processing in Years 11 and 12 through study and learning skills at a meat processing plant

#### AGRICULTURAL COLLEGES

You can gain skills such as livestock handling and animal welfare that help equip you to work in meat processing.

#### PROCESSING PLANT

You can contact a meat processing plant directly and talk to HR about opportunities. They can guide you to the best pathways for employment in their plant and the industry.

#### RECRUITERS

Recruiters may also help you find your ideal meat processing career.

#### Training and Education

Employee training and education is a high priority for us, which is why we continue to promote employee career development paths through appropriate educational pathways and promoting from within.

We are committed to promoting training opportunities that include on-the-job accredited training, internal and external training, short courses, tertiary studies, conferences, and mentoring, and foster a learning environment that promotes knowledge transfer across our functional areas.

oversees the training portfolio at our sites, while also ensuring clear alignment to the broader business strategy. Training documentation and processes are subject to regular audits and reviews by external parties such as On Plant Vets (OPVs), and internal audits from our WHS team. Our Group Manager Learning and Development oversees our internal Learning and Development Hub and e-Learning Platform.

Our Group Training Manager

Each of our sites has designated training managers who are responsible for enhancing employees' skills, performance, productivity and quality of work. This also includes ensuring each

employee receives the appropriate training to be fully equipped to complete their job requirements and do so safely.

In addition to the employment of our on-site trainers we invested \$1,109,545 (FY 2021 \$1,013,900) in training.

#### Compliance

All our training programs and standards comply with the Australian Qualifications Framework (AQF) and the Australian Meat Processing (AMP) training programs. These are nationally accredited training programs that are endorsed by the National Meat Industry Training

Advisory Council. Our commitment is to establish a positive training culture that leads to career development pathways.

We have a national agreement with a registered training organisation (RTO) to facilitate learning and development opportunities including nationally accredited programs. This guarantees quality training outcomes for all employees.

#### Our Training Supports our Safety

Training and safety co-exist within our business. We endeavour to educate our employees on safety practices and working safely. Each of our sites complies with the Australian Quality Training Framework, and all our employees participate in a WHS Induction module during their onboarding.

Each job and task has a corresponding work instruction and Job Safety Analysis (JSA) training document, which captures all safety-related aspects including identified hazards and control measures. For employees who require further training for high-risk jobs, such as machine operators or forklift drivers, there is Standard Operating Procedure (SOP) to ensure an in-depth process and risk assessment training is provided.

#### UNIVERSITY

Undergraduate gualifications in areas such as meat science, engineering, IT and business provide pathways to employment in meat processing. Opportunities for developing your career in meat processing are available too.

Compliance training is provided to all employees who require mandatory, regulated training to perform their roles. It is a requirement for all employees performing a high-risk role to maintain current gualifications or they are not permitted to work in that role until they are deemed competent. All employees are required to participate in JSA refresher training when changes are made via the Safety Management System. (GRI 3-3; GRI 13.20; GRI 401; GRI 404; GRI 407)



#### **Our Approach**

Maintaining a positive safety culture starts with our people. We've taken the following actions to make sure our practices and programs are keeping our people safe and empowered across our whole business.



#### Leadership program



Injury and incident prevention



Safety Management System (SMS)

## Workplace Health and Safety

Our commitment to the health, safety and well-being of all people is paramount, and our highest priority. We are committed to achieving the highest standards of health, safety and welfare practices, and maintaining our values within the communities in which we work and live. We pride ourselves on our safety record, and regard our health and safety standards, and performance as industry. "Best Practice".

#### Our Workplace Health and Safety Management System

Keeping our workforce and contractors safe is, and always has been, our most important commitment. Regardless of where our people work or what they do, we strive to create an environment where our employees, and their families, should feel confident that they will return home the way they arrived - SAFELY, because 'Nothing We Do Is Worth Getting Hurt For'.

We believe that enforcing safety practices is everybody's responsibility. Our Board drives our safety agenda, and our CEO oversees the safety strategy, which is managed by our Group General Manager Operations and Group WHS Manager.

All safety representatives are required by our SMS to complete Health and Safety Representative training to be part of the WHS team. There is a minimum of one representative at each of our sites. Our larger primary processing sites have a safety team made up of the WHS Manager and WHS Officers to ensure the successful implementation of the SMS and risk management.

All employees are strongly

encouraged to report all workrelated hazards and hazardous situations of any level, as soon as reasonably practicable, with the most direct way being verbal. Our sites Health and Safety committees promote and foster a 'speak up for safety' culture, and at monthly meetings discuss safety concerns and issues. This committee consists of a representative (who has completed WHS training and has been elected using a democratic process) from each department and area; the WHS team; department leads and the site's General Manager (committee chair).

Key objectives of our Health and Safety committees:

- Encourage and maintain an active interest in WHS across the site
- Facilitate co-operation between management and employees in developing and implementing measures to ensure WHS.
- Advise employees about the formulation, review, and distribution of standards, rules and procedures regarding WHS.
- Provide updates and facilitate consultation regarding the site WHS plan and critical element programs.

- Review the circumstances surrounding work injuries, work-caused illnesses and dangerous events referred to the committee for review.
- Help in the resolution of issues around WHS.
- Provide feedback to employees on the outcome of WHS issues discussed at the meetings.

Feedback is encouraged as it helps drive improvement in everything we do. Each of the sites is consulted every two years upon the revision of the SMS system to provide their input for changes and improvements to the system. For our employees without computer access, we have created accessible platforms to communicate work-related hazards and hazardous situations.

#### Using our data and metrics to improve safety

We have developed metrics that allow us to look more deeply into complex safety risks and find ways to proactively guard against them. We invested in "myosh", an online WHS platform in FY2018, to assist in the management of safety data and metrics resulting in more accurate and factual data. Along with the systems data and metrics functions, 'myosh' also records other beneficial data and information that in the past would not have been captured. This now enables us to delve deeper into other aspects of safety data and statistics, allowing us to learn, grow and develop in this key area.

All our work-related incidents and near-misses are investigated by our WHS representatives. The 'myosh' system utilised during the investigation will prompt identified risks, hazards, and corrective actions to be implemented, and keeps a record of what action has been assigned to which representative.

#### Monitoring and improving our safety

To ensure the consistency and quality of the implemented practices all safety representatives are required to participate in independent external and internal (annual) auditing processes. Our internal processes help identify any outstanding issues or concerns. If an

issue is identified, an assessment is made as to whether it would also affect other sites. If this is the case the information is shared more broadly to implement required controls. During the auditing process, our WHS training procedure and strategy is also evaluated to assess the effectiveness of the training methods, record keeping and training matrix.

#### 2022 year in review

The biggest WHS challenge is the management of sprains and strains of the joint and adjacent muscles; a result of labour-intensive tasks that often require both fine and gross motor skills along with repetition. Early intervention strategies have been implemented across all plants to ensure that musculoskeletal injuries are managed by on-site physiotherapists. Manual hazardous risk assessment of tasks is helping to identify how these tasks can be done more ergonomically. It also enables us to review resources currently used and implement resources required to assist.

We continue to look for opportunities to implement semi or fully automatic technology, plant and machinery with this an ongoing focus for the business. During the reporting period, we had zero fatalities. Detailed data is provided in the Appendix to this report.

### CLASSIFICATION

**High Potential Injuries** (Frequency Rate per 1.000.000 hours)

Work-Related Injuries Frequency Rate per 1,000,000 hours worked)

Our focus continues to from past experiences and fundamentally prevent future incidents from happening. That is why every High Potential Incident (HPI) undergoes a thorough investigation. Each investigation is shared among the WHS group to discuss findings, lessons learned and implementation of any required controls. Sharing with our teams across the group creates a forum of

2022	2021
4.67	5.45
23.61	28.30
o be to	learn

#### WHS

- ✓ WHS Leadership Program
- ✓ Safety Management System
- ✓ Injury and Incident Management

open communication to revisit similar incidents on-site and conduct analysis of other methods or implementation of safety controls.

Our key WHS components continue to include:

- Maintaining a fully functioning Safety Management System.
- Utilising the 'myosh' system for recording WHS related information and data (i.e. reporting, risk assessing, document control, training, internal auditing and inspections).
- Reporting and investigation of all incidents and illnesses, especially those that are HPIs where a Full Cause Analysis (FCA) is completed.
- Relevant WHS training of our supervisors and managers (both external and internal).
- Injury and illness prevention and management procedures, risk management procedures, and workplace health and safety training procedures.

#### **Our COVID-19 Response**

Health, safety and wellbeing of all our employees, contractors and visitors is a priority and we managed the additional challenge of the COVID-19 pandemic over the past two years through our Safety Management System. We reviewed and as required changed, working arrangements for staff and sites in response to the pandemic, implementing policies and procedures to ensure we keep our people and the community safe and manage the risks and impacts of COVID-19. Our safety precautions were updated in line with advice from state and federal authorities, regularly updating our employees. (GRI 3-3; GRI 13.19; GRI 403)

### **Our Communities**

As a global food business, we feel privileged to be a part of local communities all around the world; something we do not take for granted. From the very beginning, our business has been about helping people and enriching lives wherever we can, and as we have grown, we have held onto those values, dedicating time to creating brighter futures. Everything we do in our local communities is driven by the family values passed on by the four founding Teys brothers.



### Our commitment to supporting our local and global communities

We respect the local communities we belong to across our 14 locations located along the eastern seaboard of Australia, they are where we work, live and raise our families. Our company strives to enrich our communities through our people and business investments and linking Australian producers to global customers. Our commitment:

- To understand and accept that we are a key member of our local communities and carry responsibilities in our broader global community.
- To invest in and be accountable to communities where we have operations.
- To appreciate and accept a shared responsibility to constantly and effectively manage any challenges that may arise as we invest in and grow our business.
- Where possible, to source business inputs locally and employ people from our immediate local communities.
- To partner with local people and organisations that share our sense of environmental and social responsibility and give back to the communities that support and sustain our business activities.
- To support those organisations and causes nominated by the business through donations and

sponsorship that are aligned with our values and aspirations.

### Our contribution to the economy of our local communities

During the reporting period, we employed more than 4500 people across Australia and contributed to the economic stability of local communities by supporting more than 14,000 jobs in rural and regional areas.

In 2021-2022 it is estimated that Teys primary processing and head office continued to contribute over \$700m annually to household incomes in regional areas and over \$1,900m annually in value-added contribution to the economy.

These figures are based on the AMPC Project 2016 -1031 and its update paper 2020-1067 which estimated contribution for FY2021 of \$716m annually to household incomes in regional areas and \$1,974m annually in value-added contribution to the economy. The report established, that for every \$1 our industry generates, it is estimated that an additional \$2.60 is supported across the entire economy. (Information on the background of this report is available in the Appendix to this report.)

The Regional Feedlot Investment study (2018), conducted by the MLA, found in 2017, the sum of direct and indirect (total) economic contribution of the national feedlot industry to gross domestic product was \$4.4 billion and approximately 31,000 full time equivalent jobs. Teys operates three feedlots across Eastern Australia directly employing 89 in FY2022 (FY2021 86). (GRI 3.3; GRI 13.22; GRI 201)

## Working with our local communities to create brighter futures

Our local partners, people and communities play a big role in what makes Teys special, and we are always looking for ways to give back and support the people who are supporting us. The agricultural industry is the number one employer in Tamworth, Naracoorte and Biloela, and is the second largest employer in Rockhampton and Wagga Wagga. We strive to support these communities by sourcing local employees and promoting local school traineeships.

We are constantly looking to strengthen our relationships with local communities by:

- employing people from the local communities where we operate,
- building partnerships with local businesses,
- supporting local organisations and causes with financial and in-kind support,
- creating and supporting opportunities for our employees to give back,

 supporting our producers, customers and industry, as well as future agribusiness and food leaders, to help them achieve their goals, and,

 making sure we are always accountable to our local communities.

### Our Charitable Donations and Sponsorship

Our community involvement does not stop with employment opportunities. Teys wants brighter futures for our people, our partners, and our local communities and charitable giving is an important part this commitment. Our Strategic Donations and Sponsorship Committee is responsible for oversight of charitable giving, with four focus areas adopted for charitable giving programs:

- ✓ Nutrition/health;
- Education;
- Environment; and
- ✓ Diversity.

The communities we are part of are important to us in so many ways, so we take every opportunity to support organisations that make a positive impact. Some organisations we have supported include R U OK?, Rural Aid, RSPCA, Ronald McDonald Foundation, Cancer Council, Meals on Wheels, Drought Angels, Salvation Army and Share the Dignity. We are proud to play a small part in helping these amazing groups continue to make a real difference.

Throughout FY2022, we contributed more than \$50,000 in further monetary donations to community initiatives and charities, with many of our people volunteering their time in the community.

If it is important to our local communities, it is important to us. We are always looking to assist whenever and wherever we can, and take the time to understand local challenges and opportunities, so we can find the best way to lend a helping hand.

We regularly support local sporting clubs, events, community festivals, health initiatives, emergency services and crisis relief, just to name a few.

### Protecting our communities during COVID-19

A key initiative to keep our communities safe has been our COVID-19 risk management practices. We developed policies and procedures to manage the risk of a case of COVID-19 occurring in any of our facilities. This includes the ongoing monitoring of all employees' health and the restriction of visitors at sites to only those who are business critical.

We also developed contingency plans to ensure that if a plant closure is unavoidable due to COVID-19, the site's workforce can be protected, and any potential spread of the virus minimised. These plans would also enable us to divert all cattle to alternative sites and continue processing and supplying beef to all customers.

As part of our COVID-19 risk management, we have worked closely with regulators on key issues such as managing cross border challenges at the South Australian border and increased Safe Food Queensland requirements. We have also shared with key regulatory bodies, our policies and procedures for managing the risk of a positive case on plant, including how we protect our staff and their jobs and encourage testing and vaccination.

#### Other initiatives

In addition to our process around COVID-19 we have a flu and Q fever vaccination program to help ensure the safety of our people.

As outlined earlier in Our Work with Industry, we continue to work with industry groups to improve safety across our supply chain and in the local community. Our safety, logistics, sales, livestock and operations teams work collaboratively with our suppliers and customers around Chain of Responsibility (COR) in order to take all reasonably practical steps to keep transport movement safe on our roads.





Sampling and Testing

# Safe, Healthy & Affordable Foods

By holding ourselves to the highest safety standards, every step of the journey from paddock to your plate, you can be confident that the food safety, nutritional value, quality, and traceability of our product is unmatched.

#### ALIGNMENT TO SDGs



#### Customer Health and Food Safety

With more than 1.7 billion beef meals produced for people across Australia and around the world every year, it is critical we ensure that we meet the highest quality standards. We know how important it is to provide safe products to customers. Playing our part in the value chain to provide trusted safe products has always been and remains one of our top priorities.

We are committed to providing safe and nutritious food for our customers - it is at the centre of our business and is an area in which we are not prepared to compromise. Our customer's health and their confidence in the brands we produce are of paramount importance, and every effort is made to ensure that the food we produce is of the highest standard of food safety and quality. (GRI 3.3; GRI 416)

Our responsibility for producing safe and nutritious food spans our value chain to avoid foodborne illnesses, product recalls and risks to our brand reputation. When processing cattle and converting carcases into various cuts of beef, our focus is to prevent cross-contamination with bacteria

#### **Our Food Safety Practices**

Producing safe food is a critical business function for which there is no compromise. Our food safety programs are based on internationally recognised standards and best practices which are independently audited and certified, ensuring the food we produce is of the highest standards of food safety and quality and that we will continually improve our food safety practices.

Food Safety and Quality objectives have been established for key areas of the business which are regularly reviewed, assessed and updated to facilitate continuous improvement.

Our food safety processes are based on industry best practices and adhere to the most rigorous Australian and global standards. This starts with our Quality Management System (QMS). Our QMS makes sure our Food Safety Plan is being effectively monitored, verified and documented. We have a comprehensive product assessment and testing program to verify that our products and labelling meet compliance standards and regulatory requirements. (GRI3-3; GRI 416; GRI 417)

The effectiveness of our processes is continually assessed to ensure we are implementing best practices. Teys uses the international food safety management system Hazard Analysis and Critical Control Point (HACCP), which identifies hazards and assesses

the risk of affected products, as well as the precautionary measures needed to eradicate the risk. We continue to work with our partners along our value chain to ensure risk is mitigated outside of our controlled environment.

We have dedicated Quality Assurance (QA) and Quality Control (QC) teams and managers at each of our processing sites. All teams are responsible for ensuring our meat and offal products are of top quality. During the reporting period, there was no critical non-compliance with regulation or voluntary codes by our teams. Any concerns or questions raised regarding our products are managed by both the Group QA Manager and Group QC Manager. We use Key Performance Indicators (KPIs) to measure food safety management.

Each of our export processing facilities has an independent government-employed veterinarian stationed alongside authorised government inspectors. These plants are subject to independent government and third-party audits to ensure that they remain fully compliant with regulations and customer specifications.

Our Supplier Approval Process manages the procurement of product to meet food safety standards and ensure Teys is a trusted food partner.



#### **Our Food Safety And Quality Approach**

We focus on three key areas to keep our food safety and quality management processes working for you.









Our quality management systems comply with the accreditation standards and certification requirements of:

- The Australian Government Department of Agriculture
- State authorities and regulators
- Codex HACCP
- AUS-MEAT
- Brand Reputation Compliance Global Standards (BRCGS)
- FSANZ Food Standards Code
- Meat Standards Australia
- The Australian Renderers Association
- Customer specific programs.

(GRI 3-3; GRI 416)

# **Economically Resilient Business**

ALIGNMENT TO SDGs

1

We know that in order to grow, thrive and prosper over the long term, we must make informed business decisions that support our sustainability goals.

## **Our Economic** Performance

#### Growing our economically resilient business

Our consolidated revenues for 2022 for the business units outlined in the Appendix to this report was \$2,756.2m (FY2021 \$2,435.5m).

As mentioned earlier in our section on community, for every \$1 our industry generates, it is estimated that an additional \$2.60 is supported across the entire economy. FY2022 year saw continued difficult trading conditions arising from increased cost of cattle, the pandemic and shipping constraints.

Our initiatives continued to focus on opportunities to improve efficiencies and reduce total manufacturing costs by enhancing the capabilities of our plants and creating sustainable business outcomes, some of these were:

 Consumables and Packaging Inventory Management and Reporting - optimise usage and reducing consumable, packaging and plastic waste. Business

- continued to manage the impact of COVID-19 Personal Protective Equipment (PPE) availability to ensure we were able to supply appropriate PPE to keep our people safe.
- Meat Inventory Management and Reporting -ongoing aim to reduce food waste by using data to manage the age of product.
- Working with suppliers to investigate new meat and packaging technologies, together with effective management of production to reduce rework, and optimise product shelf life.
- Asset Capabilities capital portfolio management proactively planning for end-oflife equipment and deliver ongoing safety improvements. Utilising data analytics to make our operations more efficient and sustainable by providing a better understanding of downtime, and effectively manage maintenance spares to reduce costs and waste.

- Scorecard Reporting through • understanding our data our scorecards allow us to take advantage of opportunities to reduce our Total Manufacturing Cost (TMC).
- Balance across our customer mix - improving the security of supply through a period of consistent demand, supporting local supermarkets and as a result, delivering improved job security and reduction of fixed cost/kg.
- Revenue optimisation through Yield improvements to maximise revenue using production planning data to track how we have performed and to identify opportunities for improving yield and new product development initiatives and branding.

#### **Responsible and Sustainable** Sourcing and Consumption

Teys recognises that as a large purchaser of livestock, goods and services, our responsibility extends to the management of our supply chain. We engage with suppliers to share and encourage responsible and sustainable practices and ensure that the practices of our businesses are fair, responsible, and sensitive to the needs of a diverse range of stakeholders.

Teys is committed to supporting suppliers who demonstrate a commitment through their practices to take account of their ethics, labour rights, health and safety and the environmental responsibilities when conducting business. Through our procurement policies and procedures, we endeavour to support local businesses and support the economic development of their businesses and our communities.

Aligned with our strategic plan, our supply chain model is based on a culture of partnership and collaboration which makes it possible for us to link our cattle suppliers to our global customers.

We encourage education and communication as important tools for informing our customers and local communities on the importance of product end of life use and consumption habits. Through engagement we can foster

behavioural change and demonstrate the importance of proper disposal of products at the end of their useful life

#### Annual Statutory Accounts and Tax Compliance

Each year independent external auditors perform a statutory audit of our annual financial statement in accordance with recognised accounting standards, Corporations Act 2001 (Cth) and other relevant laws and regulations. We lodge annual taxation returns and comply with Australian Taxation Laws.

(GRI 3-3; GRI 13.22; GRI 201; GRI 207)



# **Robust Governance** Framework



### Responsible **Business** Conduct

#### Our Leadership

Our Board set the direction through our vision, mission, promise, and the values of the business. They oversee the business strategy which drives the delivery of our promise of creating sustainable and brighter futures. Responsibilities cascade through the business senior leadership team who reports monthly to the Board, including updates on sustainability aspects impacting the business and its stakeholders. In addition, the Board may be consulted where a matter of critical concern arises between the reporting cycle. There were no such matters arising during the reporting period. For more information on the composition of our board visit our website. (GRI 2-16; GRI 2-17)

The Board Audit Committee (BAC) is a sub-committee of the Board of Directors and meets every four months. The BAC is focused on the management of the responsible business processes, risk framework, internal audit, external statutory audit, financial risk management and internal controls.

The Executive Senior Leadership Team (ESLT), led by the Executive Chairman and Chief Executive Officer (CEO), is responsible for managing the overall performance of the business and takes a hands-on approach to the business, working closely with our people to empower them to deliver on our promise of feeding people and enriching lives around the world. For more information on our ESLT refer to our website.

Sustainability Reporting and Corporate Social Responsibility (CSR) fall within the portfolio of the Company Secretary. This includes overall efforts in corporate citizenship, the annual review of progress against the organisation's sustainability goals and the production and review of this report. This role also oversees the legal and risk function within the business and is a member of the ESLT, reporting directly to the CEO.

Under the leadership of the ESLT, the business places a strong emphasis on ensuring that sustainability principles are embedded in all aspects of our business and department leads are responsible for managing and reporting on material

sustainability matters to the ESLT, including:

- Working with industry to develop programs to support the long-term sustainability of the Australian beef industry.
- Supporting and developing our people and our local communities
- Aligning ourselves with likeminded partners across the value chain to encourage responsible sourcing and consumption, including leveraging customer and consumer insights to understand how we can create better products, including opportunities to reduce waste.
- Environmental stewardship across our business, including managing impacts on local communities, reducing our carbon, energy and water intensity, and where possible increase energy use from renewable sources.
- Best practice workplace health and safety, animal welfare and food safety standards.
- Growing an economically resilient business through efficient and effective operational and financial management practices.

Our commitment to building a successful, sustainable business is shared by every one of our employees, and through their contributions we are able to make steady progress towards our commitment to continual improvement in Teys sustainability metrics. (GRI 2-9; GRI 2-11; GRI 2-12; GRI 2-13; GRI 2-14)

#### **Our Governance Risk and Compliance Framework**

We are firmly committed to conducting our business with the highest integrity through compliance with all laws and we take our other ethical standards and corporate social responsibilities seriously. We operate in a world where rules that govern business conduct are more complex and demanding than ever and our Governance Risk and Compliance Framework provides a set of corporate governance

principles to guide the decisions we make

Our framework enables Teys to reliably achieve objectives, address uncertainty and act with integrity. It supports our values and promise of our Corporate Governance Principles which engender a culture of **acting** lawfully, ethically and responsibly.

Our Enterprise Risk Management Framework, which includes a philosophy of continuous improvement, support this framework. This is strengthened through audit, assessments, due diligence, grievance mechanisms and remediation processes. Through our stakeholder engagement we are continually monitoring how we are managing the delivery of our promise.

We are committed to working with our suppliers and other stakeholders to understand potential areas of risk and to increase transparency.

The framework incudes a broad umbrella of policies and procedures that extend to all relationships between Teys and our stakeholders, customers, suppliers and our people. Each of our core operational areas maintains strong operating processes and controls to support and enable Teys to reliably achieve its objectives, address uncertainties and act with integrity.

#### **Our Corporate Social** Responsibility

Our approach to Corporate Social Responsibility underpins our Corporate Governance Principles of acting lawfully, ethically and responsibly. It is inherent in our culture and supported by our deep commitment to our Business Conduct Principles.

This commitment to remain recognised as an organisation where corporate social responsibility is ingrained in our culture, is communicated to our people, stakeholders, suppliers and customers through our policies, procedures and our standard terms and conditions. Teys invests in its commitment to Corporate Social Responsibility through responsible business practices within our major

#### sustainability focus areas:

- Health, safety and wellbeing of our workforce, measured by various global standard safety metrics and innovative safety programs such as Workplace Health and Safety (LEADership Program and SMETA Sedex Members Ethical Trade Audit).
- Best practice animal welfare as measured by internal and external audits against recognised global best practice standards.
- Providing healthy, safe and affordable food to our customers, measured by our strong food safety and quality processes, third party audits, and managing responsible consumption and costs of materials used in production.
- Reducing our environmental impact, measured by water and energy use, greenhouse gas emissions and waste management and environmental compliance.

Regular training is conducted with our people to ensure an understanding of our obligations as a business, and as individuals, with regard to compliance, business ethics and responsible business practices, where risk may lie in our operations and supply chain, and what we can do to mitigate or eliminate those risks.

Training and communication with our stakeholders, and application of our standard terms and conditions with suppliers and customers ensures we embed our policy commitments for responsible business conduct throughout our activities and business relationships. (GRI 2-23; GRI 2-24)

#### Compliance

In 2022 we were not subjected to fines or sanctions for noncompliance with the law or regulations in any country. Our Enterprise Risk Management Framework is used to manage risk of non-compliance. (GRI 2-27) Key laws and regulations we comply with as part of our day-to-day operations, are:

### Human Rights and Workplace

- Protecting our employees and workers through compliance with:

- Australian employment, workplace health and safety and other relevant laws and regulations, including:
  - Fair Work Act 2009 (Cth) and guidance from the Australian Fair Work Ombudsman around compliance with labour and immigration laws and approval of Enterprise Bargaining Agreements (EBAs)
  - WHS Regulations and Laws
  - National Employment Standards (NES)
  - Meat Industry Labour Agreements (MILA)
  - Workplace Gender Equality Act (2012)
  - Labour Hire Licensing Act (2017) (Qld)
  - Heavy Vehicle National Law 2012 (Cth) and regulations Chain of Responsibility
- Modern Slavery Act 2018 (Cth) - our Board approved Annual Modern Slavery Statement addresses how we identify and manage risks of modern slavery and is published on our website and the Australian Home Affairs register. There are no operations and suppliers at significant risk for incidents of child labour, forced or compulsory labour. (GRI 2-23; GRI 3-3, GRI 13.17; GRI 13.16; GRI 408: GRI 409)

Animal Welfare and Food Safety - Quality Assurance through

compliance with Food Safety and Animal Welfare laws, and regulations as outlined earlier in the report.

Environment Stewardship - through compliance with the Environment Protection and Biodiversity Conservation Act 1999 (EPBC Act) (Cth) and state laws and regulations as outlined earlier in this report.

Corporate Compliance - good corporate and financial governance in accordance with:

 Corporations Act 2001 (Cth) and ASIC regulations. Directors'

Duties and compliance with the Act are managed through our policies and procedures including our fraud and whistleblower policies.

- Privacy Act 1988 (Cth) -our Privacy Policy is available on our website. We have a Data Breach Response Plan Procedure as required by Office of Australian Information Commission (OAIC). There were no breaches of employee, customer, or supplier data during the reporting period. (GRI 418)
- Payment Times Reporting Act (Cth) 2020. (GRI 204)
- Australian taxation laws and regulations, managed through our Tax Risk Management and Governance Policy. (GRI 207)
- Autonomous Sanctions Act 2011 (Cth) Australian sanctions law risks managed through our Sanctions Policy and Procedures.
- Competition and Consumer Act 2010 (Cth). Compliance with competition and consumer laws relating to Anti-Competitive Behaviour is managed through biannual training. (GRI 3-3; GRI 13.25; GRI 206)

Our suite of policies and procedures (refer below) are in place to ensure ongoing compliance with their effectiveness being measured through audits and our grievance mechanisms

#### **Business Ethics**

Our approach to business ethics is guided by the above laws and regulations as well as global standards and audits, (GRI 2-23) including:

- the UN Global Compact which aligns strategies and operations with 10 universal principles on human rights, labour, environment and anti-corruption, and take actions that advance societal goals.
- the UN Guiding Principles on Business and Human Rights (UNGPs), a global standard for preventing and addressing the risk of adverse impacts on human rights linked to business activities, under a 'Protect, Respect and Remedy' framework.

- International Labour Organisation (ILO) -International labour standards are legal instruments drawn up by the ILO's constituents (employers and workers) and setting out basic principles and rights at work.
- Ethical Trading Initiative (ETI) is • founded on the conventions of the ILO and is an internationally recognised code of labour practices. ETI members include global companies (with thousands of suppliers), international trade union bodies, specialised labour rights organisations and development charities
- OECD Due Diligence Guidelines for Responsible Business Conduct guide to support entities to implement the OECD Guidelines for Multinational Enterprises.
- Social Accountability Audits

Our Business Conduct Principles are considered in all aspects of our organisation and are essential to our decision-making process, and to achieving our growth and service strategy, whilst maintaining the highest ethical standards and compliance throughout the business. They outline expectations of employee conduct relating to each other, our business partners, clients, competitors, our corporate resources, and our communities and include:

- compliance with the laws of all countries and not assisting any third party to violate these laws,
- acting ethically and not accepting bribes or taking part in any fraudulent or corrupt practices,
- honouring all obligations with integrity,
- maintaining accurate business records.
- ensuring employees, consultants and contract workers comply with these principles, and
- not be involved in situations that create a conflict of interest.

Our principles are approved by our ESLT and are the focal point of our culture of ethics. They are supported by our suite of corporate policies and procedures. All employees are required to read, understand and

comply with our Business Conduct Principles, and we measure effectiveness through audits and grievance mechanisms which are available for concerns to be raised through. (GRI 2-23; GRI 2-26)

Conflict of Interest matters are managed via the above Business Conduct Principles and Corporations Act 2001 (Cth) with board and senior management required to disclose if a conflict may arise, and this is registered and minuted. (GRI 2-15)

Anti-corruption is material to us. Our business is built on trust and integrity with our suppliers and customers, and our reputation for fair and ethical business dealings, and we know that whilst this reputation has been built over 75 years of doing business, it can be harmed by just one unethical act.

All parts of our business are assessed for risk, including corruption risk on a yearly basis. The risk assessment reviews the risk of a violation against the mitigation of the anti-corruption program and determines what further improvements can be made.

We are committed to maintaining proactive policies, controls, audit systems and training programs to prevent anti-corruption violations. We aim to continuously improve our monitoring processes to identify and review our transactions and behaviours to ensure the integrity of our business transactions. In 2022, we did not receive any fines or penalties in relation to corruption. (GRI 3-3; GRI 13.26; GRI 205)

Compliance with competition and consumer laws relating to Anti-Competitive Behaviour, in Australia and internationally, is a priority and we manage this through our policies and procedures and annual training. No legal actions for anti-competitive or anti-trust behaviour were filed against the company in 2022. (GRI 3-3; GRI 13.25; GRI 206)

#### **Responsible Business Practices**

Our responsible business practices include:

 Sustainable and responsible sourcing means ensuring we take a wider view of our transactions. This includes contemplation of

the net benefits for both Teys and the wider world by considering the impact of environmental, economic and social factors, along with price and quality. It guides how we conduct our relationship with suppliers, including the due diligence performed and contract negotiations, especially if sourcing globally with unfamiliar cultures.

- Our Supplier Approval Process encourages sustainability policies that drive improvements in practices and aim to ensure we are aware of and lookout for signs of unacceptable practices in our supply chain. These include fraud, corruption, modern slavery, human trafficking and child labour. (GRI 2-23)
- Through our annual Modern Slavery Statement, we identify and manage risks of modern slavery, with a view to continuous improvement. We work with our suppliers to address the risks of modern slavery in our supply chain and to improve our knowledge and traceability of goods and services in our supply chain. (GRI 2-23; GRI3-3, GRI 13.17; GRI 13.16; GRI 408; GRI 409)
- Grievance mechanisms are in place for operational, employment and business code of conduct matters. These include an independent whistleblower hotline. (GRI 2-26)
- The Board and Board Audit Committee has oversight via reporting on responsible business practices, risk management and audit updates.

#### **Risk Management & Continuous** Improvement

We use our Enterprise Risk Management Framework to manage Corporate Social Responsibility obligations relating to compliance, business ethics and responsible business practices. Our Enterprise Risk Management Framework underpins how we identify, manage, and treat risks, and with identifying continuous improvement opportunities.

By understanding and managing our risks, we provide greater protection to our workforce and increased certainty and confidence for our shareholders, customers, suppliers and the communities in which we operate. We believe effective management of risk and opportunities are vital to the continued growth and success of Tevs. We manage, monitor and report on risk as follows:

- Business Strategy Planning.
- Operational and Strategic risks registers maintained and managed by our ESLT and reported to Board Audit Committee.
- Departmental and site each facility management team maintain risk registers for their workstreams which are reported up to Group Shared Services.
- Business Continuity and Resilience Planning.

#### **Policies and Procedures**

We practice corporate and social responsibility through our framework of policies, procedures and standard terms and conditions which guide us 'In what we do', and "In how we approach our work', including to:

- ✓ follow our Corporate Governance Principles
- keep people safe in the workplace;
- ✓ have best practice animal welfare standards and produce safe, healthy and affordable food;
- create opportunities for people and for our communities;
- conserve energy and water and better protect the environment;
- maintain a strong resilient business and manage our risks; and
- ✓ to be aware of and keep a lookout for signs of unacceptable practices in our supply and value chains such as fraud, corruption, anti-competitive behaviour, modern slavery risks.

We aim to be transparent and accountable and report on our progress while governing ourselves with stringent values and behaviours of honesty, integrity, loyalty, leadership and humility. The effectiveness of our policies and procedures are reviewed through our audit and assurance process.

Our policies and procedures cover the following:

- ✓ Respectful Workplace
- Delegation of Authority
- Procurement and Tendering
- ✓ Modern Slavery Annual Statement
- Business Conduct Principles
- ✓ Contract Management
- Whistleblower
- ✓ Risk Management
- ✓ Asset and Investment Management
- Complaints Resolution
- ✓ Business Resilience Planning
- ✓ Capital Expenditure
- ✓ Young Worker Protection
- ✓ Internal Audit
- Donations and Sponsorship
- ✓ Human Resources and Payroll
- ✓ Financial Management and Controls
- Political Donations
- Employment Awards and EBAs
- ✓ Fraud
- ✓ Tax Risk Management and Governance
- Privacy
- Environmental Management
- Treasury Management

- ✓ Workplace Health and Safety
- Competition and Consumer Law
- ✓ Corporate Credit Card
- ✓ Food Safety and Quality
- ✓ Livestock Procurement
- ✓ IT and Cyber Security
- ✓ Animal Health and Welfare
- Supplier Approval
- Ransomware
- ✓ Logistics and Chain of Responsibility
- ✓ Sanctions
- ✓ Data Breach Response Plan

#### **Our Grievance Mechanisms**

We have a range of operational grievance mechanisms, including a Whistleblower Policy and Hotline, available to raise matters relating to business conduct, product. environment, animal welfare and employment matters. These mechanisms are in place to encourage affected people and communities to report any wrongdoing, including but not limited to unethical and dishonest behaviour, breaches of our Business Conduct Principles and where it is identified that actions of supply partners have caused or contributed to adverse impacts.

Our whistleblower mechanism encourages workers, contractors and other stakeholders to speak up via a confidential and secure process either internally or through an independent Whistleblower Service Provider.

Our grievance mechanisms align to the UN Guiding Principles on Business and Human Rights to ensure mechanisms are effective: Legitimate, Accessible, Predictable, Equitable, Transparent, Rightcompatible, a source of learning and are based on engagement and dialogue. The effectiveness of our grievance mechanisms is also reviewed through our audit and assurance process to ensure they

operate to support our culture of acting lawfully, ethically and responsibly. (GRI 2-25; GRI 2-26)

#### Audits and Assurance and **Corrective Actions**

Independent Internal Audit and External Statutory Audit programs are in place, including our Annual Statutory Financial Statements and Cyber Security Testing.

#### Social Accountability Audits: SEDEX

is a membership organisation that provides companies with an online platform to manage and improve working conditions in the global supply chain through the SEDEX Members Ethical Trade Audit (it is the most widely used social audit in the world). Our SEDEX audits are undertaken by third party auditors as a formal review of our endeavours, procedures and conduct regarding social responsibilities and our impacts. They are an assessment of how well we are achieving our goals, and provide benchmarks for social responsibility and behaviour towards employees, society and the environment. Our processing plants are audited under the SEDEX 4 pillar audit framework covering People, Safety, Environment and Business Ethics, which also aligns to the ETI Base code, ILO conventions and UN Global compact. The audits help inform us of our progress and identify continuous improvement opportunities.

In addition to our SEDEX audits the following Third-Party Audits are undertaken:

- Global Standards (BRCGS).
- ✓ McDonald's Social Audits Supplier Workplace Accountability (SWA).
- ✓ Pacific Australia Labour Mobility (PALM) program administered through Pacific Labour Facility (PLF) on behalf of Home Affairs.

Audit and review findings and management actions are tracked to ensure timely close out of findings and implementation of corrective actions.

#### Monitoring and Reporting: By

monitoring and reporting on our audits and reviews to the SLT, and as required to the Board Audit Committee, we drive timely and effective improvement across the business.

SEDEX audits are reported in the SEDEX platform and findings are also monitored here.

#### Our Accreditation and Audits

#### **Quality and Food Safety Standards** Accreditations

- ✓ The Australian Department of Agriculture, Water and Environment
- ✓ AUS-MEAT
- ✓ Brand Reputation Compliance Global Standards (BRCGS)
- ✓ Australian Trusted Trader
- ✓ Known Consignor

#### **Animal Welfare Accreditations**

- ✓ Australian Livestock Processing Industry Animal Welfare Certification System
- ✓ National Feedlot Accreditation Scheme

#### Third-Party Audits during FY2022 the following were performed:

- SEDEX Members Ethical Trade Audit (SMETA)
- National Feedlot Accreditation Scheme
- Brand Reputation Compliance Global Standards (BRCGS)
- Woolworths Quality Assurance Standard (WQA)
- Halal

Corporate Audits during FY2022 the following independent internal audit and external financial audits were undertaken:

- Annual Statutory External Audit
- Cyber Security
- Assurance Map

#### Membership Associations and **Public Policy**

At Teys we engage in public policy issues that are important to the industry, the business and our stakeholders, and we conduct these activities in an accountable and transparent manner. Some examples of this include:

- Our animal health and welfare initiatives, including MLA's Livestock Data Link project.
- Employment, including meeting with local representatives around promotion of the business and employment networks in the local area and district, and the Department of Foreign Affairs and Trade over the PALM program.
- WHS: attending state department meat industry workplace safety committees and state health department COVID-19 preparedness workshops and government agencies to ensure the safety of our employees and mitigate risk to the business.

As outlined earlier in Our Work with Industry section, Teys is involved with various industry associations, governance bodies and associations. Through these we provide additional support beyond routine membership dues. Our involvement includes the following organisations. (GRI 2-28):

- Australian Meat Processor Corporation (AMPC)
- Association (ALFA)
- Australian Renderers Association
  - Australian Hide Skin and Leather Exporters Association
  - Meat and Livestock Australia, Red Meat Advisory Council and Australian Beef Sustainability Steering Committee
  - National Meat Industry Training Advisory Council

In addition, following are some of the organisations we are members of and support as a resource for our people:

- Australian Lot Feeders'

- Chartered Secretaries Australia
- Australian Institute of Company Directors (AICD)
- Australian Human Resources Institute (AHRI)
- Industrial Relations Society of Queensland
- Self-Insurance Associations - Queensland and South Australia
- Chartered Accountants Australia and New Zealand (CA ANZ)
- Certified Practising Accountants (CPA) Australia
- Chamber of Commerce & Industry Queensland (CCIQ)
- Strategic Industry Research Foundation (SIRF) Roundtables - QLD and NSW
- Australian Sustainable Business Group

# Reporting



#### About the Report

Teys Australia Pty Ltd (Teys) is a global meat processing and food production business, headquartered at Eight Miles Plains Brisbane, Queensland, Australia. The enterprise is a privately owned 50/50 partnership between the Teys family and Cargill Inc and is the second largest meat processor and exporter in Australia. (GRI 2-1)

This is the eighth consecutive annual sustainability report of Teys, outlining the core initiatives, challenges, and performance during the reporting period 1 June 2021-31 May 2022, which aligns with Teys financial reporting period. This document, published annually in PDF for download on www.teysaust.com.au, seeks to reflect the transformation process that Teys is currently experiencing. In addition to reporting concisely and objectively, we seek to balance the positive aspects and the points for improvement of the economic, social, and environmental aspects addressed and human rights impacts. (GRI2-3)

Teys has considered the Global Reporting Initiative (GRI) framework in this report to help ensure that disclosures provide relevant and comparable information on its sustainability performance to stakeholders. The GRI Standards framework benchmarks global and multisector practices for reporting

economic, social, and environmental information. The report also identifies and links the relevant Sustainable Development Goals to Teys business operations.

There have been no significant changes to the organisation and its supply chain, and there are no significant changes to the information published in previous reports. (GRI 2-4)

This report has not been externally assured, however, independent third-party audits occur annually on all financial, operational, safety and food quality departments. (GRI 2-5)

If there are any questions regarding the report, please contact our Company Secretary at sustainability@teysaust.com.au. (GRI 2-3)

#### Defining report content

Stakeholder Inclusiveness: The report's content reflects topics raised by key stakeholders through continued engagement during the period and review of results of previous materiality assessment.

Sustainability Context: We have presented sustainability information through an agricultural supply chain context on a local, national and international scale.

Materiality: Engagement across our stakeholder groups, together with desktop reviews of industry information and from time-to time materiality assessments, to determine material topics to report on.

**Completeness:** All information relates to Teys operations and supply chain, and the material topics identified by materiality assessment processes.

#### Materiality

This report provides an overview on our management of our material topics. In identifying Teys top 12 material topics and emerging topics we have considered GRI Sector Standards and GRI 3 standards, as well as considering:

- desktop reviews of a range of relevant information in the public space, including the Australian Beef Sustainability Framework,
- engaging with our SLT and managers, reviewing our sustainability impacts and prioritising with our stakeholders in mind,
- Human Right impacts assessed through our annual modern slavery risk management review, and stakeholder engagement, and
- Materiality Assessment Survey (MAS) completed from time-totime of shortlisted GRI topics to review and update our materiality assessments. Following on from our surveys in prior years we reached out to 296 stakeholders. The 2020 MAS was completed by 111 stakeholders, out of a possible 296 stakeholders, representing a 37.5% completion rate. Respondents represented the following stakeholder categories: SLT, customers, suppliers, partners, and employees. The responding employees came from the following departments: Operations, HR, Asset Management, QA and QC, Purchasing, Finance, Livestock, IT, Sales and Marketing, Strategy, Logistics, Legal, and Administration.

When developing this document, we welcomed the opinion of our Leadership Team and department leads. These stakeholders were selected according to three criteria: extensive knowledge of our business, extensive industry knowledge, and relationship with the organisation. In a consultation process, we discussed the aspects that they consider most important for Teys sustainability. (GRI 2-2; GRI 2-29; GRI 3.3)

# Appendix Our Progress on Sustainability Initiatives

We have developed goals to progress addressing risks and opportunities for a sustainable supply and value chain. The following is an update on our progress. (GRI 2-25)

CREATING SUSTAINABLE AND BRIGHTER FUTURES	ISSUE / OPPORTUNITY	ISSUE / OPPORTUNITY
	BEST PRACTICE ANIN	1AL WELFARE
Responsible livestock sourcing	Opportunities to influence improving the welfare of livestock throughout the supply chain.	Collaborating with industry bodies, universities, and regulators. 100% of livestock are sourced from LPA accredited properties of Ongoing development of internal systems to track data and ass Notes: Industry Progress - Industry funded red meat integrity sy Identification & Traceability - National Livestock Identification On-Farm Assurance - Livestock Production Assurance (LPA) National Feedlot Accreditation Scheme (NFAS) Industry indicator - Processed through accredited establishmer
	<ul> <li>Reduce incidents from cattle purchased at saleyards</li> <li>goal to have zero.</li> </ul>	Data is gathered for all saleyard purchases and all livestock are tracked, incidents are investigated back through the supply chan have arisen.
	Safe livestock movements.	<ul> <li>Transportation of livestock</li> <li>Chain of Responsibility procedures in place.</li> <li>Teys follows the 'Fit to Load' standard and 100% of transport Contracts are TruckSafe accredited.</li> <li>Notes: Industry indicator - Work underway in the industry to transport AMPC is conducting research into stress levels of animals during</li> </ul>

- es or saleyards (this also recognises NFAS).
- assurance verify cattle sourced.
- v system is in place:
- tion System (NLIS)
- PA) Program

nent 97% (97.49% 2021)

are assessed on arrival at the plants. Metrics are chain and corrective actions tracked. Minimal matters

porters engaged under Teys Livestock Transport

track mortality rate of domestic transport of cattle. ring road transport.

		BEST PRACTICE ANIMAL WELFARE
CREATING SUSTAINABLE AND BRIGHTER FUTURES	ISSUE / OPPORTUNITY	ISSUE / OPPORTUNITY
	Our Animal Welfare Policy drives continuous	Teys Animal Welfare Policy published on our website.
	improvement.	Notes: Industry progress:
		ABSF - deep dive on animal husbandry techniques, and other so represented on the ABSF Consultative Committee.
		MLA - Low stress livestock handling project.
		CSIRO – investigating Lifetime Animal Welfare Index (LAWI).
		Teys is pushing development of a regulated national animal welf and federal agriculture departments.
Ethical Handling	On-plant practices	Delivered animal welfare training (industry accredited) to em
	Innovation and continuous improvements	✓ Independent site vets.
		✓ Daily welfare checks on horseback to monitor animal health
		$\checkmark$ Shading at feedlots and processing plants.
		New Shedding Trial at Charlton to improve welfare and prod
		<ul> <li>Animal welfare - responsible use of antibiotics.</li> </ul>
		$\checkmark$ CCTV monitoring at all feedlots and processing plants.
		Notes: Industry progress:
		Industry working on development of Australian Animal Welfare . Processing Establishments.
		Reducing risk of heat stress - industry Heat Stress Risk Assessm
		ALFA - Feedlot Shading initiative.
Positive influence on animal health	Producer engagement	$\checkmark$ Providing animal health feedback to producers to influence i
outcomes	• Data Sharing	✓ Working with MLA on parasitic burdens in livestock and cost
		Notes: Industry progress:
		"My Feedback" Livestock health plan project (planned for 2023) data.

r scientific developments. RSPCA Australia

velfare standard, through our meetings with state

employees.

Ith and wellbeing.

oductivity.

re Standards and Guidelines for Livestock at

sment (HSRA) tool.

ce improvements in animal health outcomes. Nost to the producers.

23) in addition to MSA feedback will include health

	COLLABORATIVE ENVI	COLLABORATIVE ENVIRONMENTAL STEWARDSHIP			
Low carbon protein	<ul> <li>Energy and emissions reduction planning:</li> <li>2017 set energy and GHG intensity reduction targets by 2023.</li> <li>Set targets to increase renewable energy sources by 2023.</li> <li>Maximise utilisation of biogas generation for renewable energy purposes.</li> <li>Climate action and resilience planning to reduce negative impacts.</li> </ul>	<ul> <li>Management plan for performance.</li> <li>Implement multiple programs to continue to aim to achieve targets.</li> <li>Supported industry projects and research to reduce methane.</li> <li>National Greenhouse and Energy Reporting Scheme (NGERS).</li> <li>Notes: Industry progress:</li> <li>MLA - The Australian Red Meat Industry's Carbon Neutral by 2030 Roadmagement</li> </ul>			
Responsible production	<ul> <li>Environmental compliance – Continuous improvement through environment risk reduction.</li> </ul>	<ul> <li>Environmental representatives at processing plants.</li> <li>Performance KPI implemented for compliance.</li> <li>Environmental Internal Audit program.</li> <li>Advanced wastewater treatment systems.</li> <li>No critical code or regulatory non-compliance during the reporting performance.</li> </ul>			
Reduce waste to landfill	<ul> <li>Environmental waste reduction through development of a waste reduction plan that includes responsible disposal, options for diverting organic waste materials to energy projects within our operations.</li> <li>Waste management systems - improve waste management, in addition to opportunities around packaging material recycling.</li> </ul>	<ul> <li>Commenced gathering of metrics around waste generated and how we</li> <li>Progressing projects to convert organic wastes to resources under QLD</li> <li>Notes: Industry progress:</li> <li>Meat and Livestock Australia (MLA) Wastes to Profits research project.</li> </ul>			
Sustainable packaging	<ul> <li>Develop sustainable packaging plan and integrate sustainability direction in procurement processes.</li> <li>Identify opportunities through understanding materials cycle for packaging and consumables usage, waste versus needs to minimise food waste:</li> <li>Opportunities to reduce packaging waste and increase recycling – circular economy.</li> <li>Opportunities for labelling packaging so end user can make decisions around recycling.</li> <li>Shelf life – maintain shelf life while using recyclable packaging and reducing food waste.</li> </ul>	<ul> <li>Worked with key suppliers to understand metrics around waste and red</li> <li>All our cartons are made from recycled materials.</li> <li>Preferred supplier program and established criteria to measure perform</li> <li>Ongoing innovation in production processes -with research and develo trays with major retailer.</li> <li>Conventional vacuum packaging, thermoform and vacuum skin packag</li> <li>Value-Add section of the business jointed APCO.</li> </ul>			
Every drop counts	<ul> <li>Water usage and effluent management:</li> <li>2017 set targets for water intensity reduction by 2023.</li> <li>Improve water efficiency through minimising spills and releases, and increase on-site reuse and recycling.</li> </ul>	<ul> <li>Benchmarking against industry for environmental compliance and odouwith industry in this area through AMPC.</li> <li>Projects underway to continue to reduce water intensity, as per target of 2023. Recent supply trends impacting throughput has affected progress our efforts to reduce water usage.</li> <li>Wastewater treatment systems across 5 of our 6 processing facilities.</li> </ul>			

2030 Roadmap.

reporting period.

and how we can convert to products. es under QLD and NSW frameworks.

vaste and recycling.

asure performance of suppliers. and development through trialling recyclable MAP

skin packaging to optimise shelf life.

nce and odour performance: We continue to work

s per target of a 10% reduction in water intensity by ected progress toward this target but we continue

#### COLLABORATIVE ENVIRONMENTAL STEWARDSHIP

Support industry sustainable agriculture practices

Sustainable beef - livestock production systems through improving livestock grazing and beef production food system:

- Continue to map inputs into our production systems as part of our ongoing responsible sourcing initiatives and supplier approval processes and influence change.
- Traceability systems through supply chain that:
  - Support natural ecosystems and wildlife through biodiversity and habitat management.
  - Improving soil health and storage of carbon in both above and below ground biomass.
  - Opportunities to support industry and government with initiatives to develop deforestation strategies.
  - Investigate opportunities for Nature Positive brands.

- ✓ Grasslands and other brands encouraging improved knowledge of on-farm practices through verification programs.
- ✓ 80% of beef raised on grass, helps manage on-farm environment. Industry is investigating ways to measure benefits.
- ✓ Collaborated with industry bodies, the Australian Beef Sustainability Framework, universities and regulators.

Notes: Government Industry progress:

Australian laws and regulations on land clearing in place and tracking systems in place on changes in Tree cover.

ABSF & MLA - "Balance of Tree and Grass Cover" (BOTGC) tool will have the capacity to measure and report on Australia net national forest and woodland gain and loss annually as reported through the Australian Beef Sustainability Framework.

MLA - industry working to secure an economically and environmentally sustainable future:

- Setting goal of achieving carbon neutrality by 2030.
- Continuing to support a net positive annual net change in national woody cover figure that recognises vegetation gain as well as loss.
- Continuing investment to provide a highly nutritious and environmentally sustainable product.
- MLA Opportunities to increase carbon storage on farms ie in soils, and lower costs to measure this, develop practices to include trees on farms in ways that benefit livestock production.
- of coffee, soy, fibre, palm oil etc).
- GRI Sector standard section Managing Natural Conversion Impacts (13-4).
- MLA Feedback Special edition October 2021 the Green facts about red meat.

• Methodologies' etc to verify beef is not coming from areas of deforestation (similar to requirements in supply

		PROGRESS ON OUR 2	023 TARGETS
Goal	Progress 2019	Progress 2020	Progress 2021
6% reduction in energy intensity in our primary processing by 2023	3.17% decrease on baseline year	2.77% increase on baseline year	2.84% increase on baseline year
10% reduction in water intensity in our primary processing by 2023	No change	No change	3.7% above the baseline year
20% reduction on carbon intensity (GHG emissions) by 2023 - primary processing results	12.51% decrease on baseline year	6.04% decrease on baseline year	4.52% decrease on baseline year
At least 30% of our energy needs come from renewables by 2023	11.8%	14.7%	16.1%
Challenges and opportunities	<ul> <li>However, we acknowledge work will be emissions intensity increasing in 2022.</li> <li>Decrease in throughput and varying</li> <li>A decrease in the quality of therma reduce energy and emission intensi</li> <li>Challenges have driven continued frexecution of some large renewable</li> <li>Impacts on % reductions in water efficit data). Reducing our water intensity furt and some project delays there have beet</li> <li>Impacts on reduction in GHG emissions</li> <li>Energy from renewables: we measure frequent of pV at our Tamworth facility to support the smart metering systems where possible</li> </ul>	ongoing and challenges due to impacts of trading co Impact on achieving our targets: g shifts across operations, I coal for our two northern plants in FY2022 led to an ty. ocus on biogas utilisation which has a big impact on energy projects while more suitable technology opti <b>iency:</b> We set a stretch target in 2018 for reducing wa ther remains a key challenge and focus area. Plant cleat en challenges to meeting our reduction of water inten s: as above, challenges with biogas utilisation at both for energy generated from our internal investments in both our and our customer's renewable target. s and reporting remains a challenging implementation	ater intensity, with our baseline year (FY2017) 11.2% below industry aning processes required fixed volumes, therefore with recent redu

#### Progress 2022

9.04% increase on baseline year

13.2 above the baseline year

14.91% decrease on baseline year

15.3%

biogas utilisation aimed at reducing energy intensity. long-run average, have resulted in our energy and

ke up for the shortfall which impacted our ability to

emains an ongoing challenge with delays in

ry averages (based on AMPC industry benchmarking duced plant throughput below the long-run average

ted to increased emissions.

commenced investment in development of a Solar

nd bulk delivered fuels. We continue to invest in

essing facilities and their associated wastewater

	THRIVING PEOP	LE & COMMUNITIES
Career development pathways	<ul> <li>Ensure our people are appropriately trained to carry out their jobs effectively through Learning and Development policies and procedures.</li> </ul>	<ul> <li>Implemented training management plans – Teys Learning Pro Academy.</li> </ul>
	Succession planning.	🗸 On the job training, job shadowing and cross functional train
		✓ Graduate program expanded.
		<ul> <li>Support individual accreditations, e.g. Australian Institute of</li> </ul>
		Notes: Industry progress:
		MINTRAC -represent meat industry (Certificate 2/3 training AN
		University and post-graduate study.
		Short courses / master classes - Australian Institute of Managen University of Technology.
Strength from Diversity	<ul> <li>Responsible sourcing and social accountability in our recruitment processes, employee engagement and</li> </ul>	$\checkmark$ Respectful Workplace policies and procedures - managing c
	retention.	<ul> <li>Employee wellness and welfare officers.</li> </ul>
	Diversity and inclusion policies.	✓ EAP.
	Sustainable workforce planning.	✓ Annual WGEA reporting.
		$\checkmark$ Annual statement on managing Modern Slavery risk publishe
		<ul> <li>Use of specialised outsourced recruitment services.</li> </ul>
		All workers including labour hire have pay parity.
		✓ Pulse surveys across our sites.
		<ul> <li>Employee housing, ongoing expansion to improve access to</li> </ul>
Safe places to work	<ul> <li>Safety leadership and culture aimed at reduction of workplace injuries and near misses.</li> </ul>	✓ Implemented the Safety Leadership Program.
	Employee health and wellbeing initiatives.	✓ Internal Audit program.
		<ul> <li>Adopted improved WHS investigation methodology.</li> </ul>
		$\checkmark$ Improved measurement of safety performance data.
		<ul> <li>Data-driven safety strategies.</li> </ul>
		✓ Upskilled WHS staff.
		<ul> <li>Invested in safety plant and infrastructure.</li> </ul>
		<ul> <li>Chain of Responsibility system.</li> </ul>
		<ul> <li>Contractor Management and Lone worker systems.</li> </ul>
Build strong communities	<ul> <li>Measure social impacts and investigate opportunities.</li> <li>Community engagement policies.</li> </ul>	<ul> <li>Socio-economic impacts measured for industry by AMPC (p done internally to extrapolate for our sites.</li> </ul>

Programs - eLearning and Teys Leadership

raining.

of Company Directors.

ANZCO standards).

gement/GAP leadership course/ Queensland

g our diversity, inclusion.

shed.

to housing in rural and remote areas.

(processing) and MLA (feedlot) and additional work

Champion protein as part of a balanced diet, and advocate for red meat

- Support industry work on educating consumers on the benefits of beef for good health and wellbeing.
- Provide safe, nutritious product with quality and integrity that our customers trust, and a range of brands and product lines that meet the expectations of consumers.
- Facilities are audited and certified by independent third parties using recognised global food safety criteria.

- ✓ Brands that support safe, healthy and affordable food options.
- ✓ Awards received for branded product.
- ✓ New Product Development process in place = leveraging supply security and value-add capabilities to deliver affordable, high quality food products.
- ✓ International food safety process standards Hazard Analysis and Critical Control Point (HACCP).
- ✓ Food Quality Management System to meet food safety standards.
- ✓ Third Party Audits.

SAFE, HEALTHY & AFFORDABLE FOODS

- $\checkmark$  No critical code or regulatory non-compliance during the reporting period.
- Notes: Industry progress:
- MLA functional foods and Red Meat, Green Facts website.

	ECONOMICALLY	RESILIENT BUSINESS
Disciplined management	<ul> <li>Risk and financial management processes address needs of managing difficult trading conditions.</li> <li>Take advantage of revenue optimisation opportunities.</li> <li>Shift patterns in the cattle supply chain (supply and demand).</li> <li>Take advantage of opportunities to reduce Total Manufacturing Costs (TMC) through innovation and data analysis.</li> <li>Reduce utility costs in a sustainable way.</li> </ul>	<ul> <li>Brand management to optimise revenue.</li> <li>Balanced customer mix across the organisation resulting in security and reduction of fixed cost/kg.</li> <li>Daily scorecard measuring performance and costs.</li> <li>Inventory Management System.</li> <li>Capital Asset Management System.</li> <li>Ongoing plant innovation and efficiency programs.</li> </ul>
Sustainable value chain	• Develop an understanding of opportunities to measure and promote sustainable product opportunities through industry collaboration and value co-creation.	Notes: Industry progress: Industry and government investigating standards that can be us
Robust governance and decision making	<ul> <li>Corporate Governance Risk and Compliance Framework.</li> <li>Risk management policies and procedures.</li> <li>Monitoring and continuous improvement.</li> <li>Sustainability strategy to direct sustainable investments.</li> <li>Managing reporting requirements and measure financial implications due to climate change through scenario analysis.</li> </ul>	<ul> <li>Governance Risk and Compliance Framework.</li> <li>Third Party Audits and Certifications.</li> <li>Independent Internal and External (Statutory) Audits.</li> <li>Sustainability Strategy and portfolio of initiatives in place.</li> <li>Scenario Analysis - industry working on various projects to ana initiatives and planning to undertake an internal scenario analysis</li> </ul>

in securing supply and consistency to improve job

used for certifying use of sustainability in brands.

nalyse impacts of climate. Teys supports industry lyse over next 2 years. **(GRI 201-2)** 

# Appendix **Stakeholder Engagement**

#### **Our Stakeholders**

We identify our stakeholders as those individuals or groups that have an interest, financially or otherwise, that is or could be affected by the activities of Teys. An extensive summary of our stakeholders is provided below.

#### **Our Stakeholder Engagement**

As a diverse, global business we regularly engage with numerous stakeholder groups at a local, national and international level. including cattle producers, suppliers, customers, consumers, our employees and shareholders. We also routinely engage with federal, state and local governments, and community organisations to advance our vision. Such engagement is

essential to building successful business strategies and delivering the best products and services.

Our engagement with stakeholders takes various forms including webinars, group discussion and collaboration, and as needed during the COVID-19 pandemic, we were engaged remotely to keep in contact with our stakeholders.

The long-term relationships we cultivate with our stakeholders are a vital part of our business and our sustainability approach. Each engagement presents an opportunity for us to learn about the issues of top concern and priority for the many individuals, communities and organisations we serve, and those with which we interact, in the course of conducting our business.

Stakeholder engagement occurs at all levels of our organisation, from our employees to the Executive Senior Leadership Team and Board of Directors. Information gained through these interactions is communicated through line management and, as appropriate, to senior management. For stakeholder engagement related to key business segments and functions, we leverage a customer relationship management system to ensure follow-up as appropriate.

STAKEHOLDER GROUP	INTERESTS	FREQ. OF ENGAGEMENT	ENGAGEMENT METHODS	CONCERNS R
CUSTOMERS				
Small and large, domestic, and international businesses	Typically focused on product quality and supply reliability. Long-term relationships are important to our collaborative customers.	High	<ul> <li>Satisfaction surveys</li> <li>Study tours</li> <li>Market visits</li> <li>Educational workshops</li> <li>Product development</li> <li>Periodic communication (collaborative customers)</li> </ul>	<ul> <li>Quality consistence</li> <li>Price</li> <li>Delivered In Full, C (DIFOT)</li> <li>Relationship build</li> <li>Supply security</li> <li>Community/public perception of Teys</li> </ul>
WORKFORCE				
Our diverse workforce comprises of more than 4500 employees and contractors located in four states of Australia	Matters concerning workplace health and safety, career development, and culture.	High	<ul> <li>Teys Australia Intranet</li> <li>Teys Australia social media pages</li> <li>Meetings</li> <li>Satisfaction surveys</li> <li>Workplace Improvement and Innovation Committee</li> </ul>	<ul> <li>Career developme</li> <li>Safe working cond</li> <li>Equal opportunity</li> <li>Pay, conditions an profit share</li> <li>Business sustainab</li> </ul>

In determining with whom to engage and how we respond to expectations and interests. we take into consideration a variety of factors including:

- the possible alignment of our goals and values with those of the stakeholder group,
- our ability to improve because of this engagement, and
- the opportunity for mutual learning.

#### (GRI 2-12, GRI 2-16 GRI 2-29)

## RAISED

#### **TEYS AUSTRALIA'S ACTIONS**

#### ncy

- On Time
- lding
- olic
- ys

- Collaborative projects
- Customer auditing
- Internal auditing
- Sharing updates
- Sharing information for common understanding

#### nent

- nditions
- ty
- and/or
- ability
- Joint Consultative Committee meetings
- Noticeboards
- Email
- Direct engagement
- Committees

STAKEHOLDER GROUP	INTERESTS	FREQ. OF ENGAGEMENT	ENGAGEMENT METHODS	CONCERNS RAISED	TEYS AUSTRALIA'S ACTIONS
SHAREHOLDERS					
A diverse group with significant representation in Australia and the US	Typically focused on product quality and supply reliability Long-term relationships are important to our collaborative customers	High	<ul><li>Board meetings</li><li>Shareholder meetings</li><li>Annual reporting</li></ul>	<ul> <li>Legal compliance</li> <li>Ethical business performance</li> <li>Strategic governance and long-term issues</li> </ul>	<ul> <li>Board Audit Committee</li> <li>Risk management</li> <li>Internal audit</li> <li>Corporate governance</li> <li>Compliance</li> </ul>
BOARD OF DIRECTORS					
A diverse group with significant representation in Australia and the US	Matters concerning workplace health and safety, career development, and culture	High	<ul> <li>Strategy meetings</li> <li>Strategic and Operational Risk Register</li> <li>Board meetings</li> <li>Board reporting</li> <li>Site visits</li> <li>Communication via the CEO</li> </ul>	<ul> <li>Legal compliance</li> <li>Ethical business performance</li> <li>Strategic governance and long-term issues</li> </ul>	<ul> <li>Board Audit Committee</li> <li>Risk management</li> <li>Internal audit</li> <li>Corporate governance</li> <li>Compliance</li> </ul>
INDUSTRY ASSOCIATION					
Includes political/lobbying associations as well as levy associations at the state and national level	Look at services that improve the sustainability and efficiency of the sector Representing the sector to government	High	We engage with the industry association (Australian Meat Industry Council) by engaging with their various policy consultation groups, their subject matter experts and engagement during specific projects. We also engage during specific projects with industry associations, such as the Australian Food and Grocery Council, and Australian Meat Processor Corporation.	<ul> <li>Manufacturing operating conditions in Australia</li> <li>Regulatory framework</li> <li>Level playing field against other industry sectors</li> </ul>	<ul> <li>Input into submissions</li> <li>Attendance at events</li> <li>Provision of industry and company information</li> <li>Collaborative working arrangement</li> </ul>
PROFESSIONAL MEMBERSHIP					
Working within multi-stakeholder and multi-industry groups to share best practice on sustainability topics	Key issues that impact food and beverage production in Australia	Medium	<ul> <li>Participation in working groups</li> <li>General meetings</li> <li>Input to joint working streams</li> <li>Participate in subject matter work streams</li> </ul>	Relevance to stakeholder changing interests	<ul> <li>Attend events</li> <li>Support with membership dues</li> <li>Provide information/input</li> </ul>

STAKEHOLDER GROUP	INTERESTS	FREQ. OF ENGAGEMENT	ENGAGEMENT METHODS	CONCERNS R
CATTLE PRODUCERS				
A diverse group spread across Qld, NSW, SA, NT and Vic	Cattle genetics, animal welfare, feedback on livestock performance, equitable returns for livestock and industry sustainability	High	<ul> <li>Saleyards</li> <li>Direct engagement via our Cattle Buyers</li> <li>Supply chain capability workshops</li> <li>Producer portal</li> </ul>	<ul> <li>Grading system o</li> <li>Price</li> <li>Bruising and issue associated with liv transport</li> <li>Transparency of p</li> </ul>
SUPPLIERS				
Includes businesses local to our operations, and large multinational and international suppliers	Provision of goods and services and engagement through commercial contracting arrangements	High	<ul> <li>Local business support and consultation</li> <li>Competitive procurement</li> <li>Tendering for individual work items</li> <li>Contracting</li> <li>As a partner in charitable exercises/fundraising</li> </ul>	<ul> <li>Long-term partnet</li> <li>Securing business</li> <li>Understanding ounderstanding ounderstanding</li> </ul>
GOVERNMENT AND REGULATORS				
Includes political/lobbying associations as well as levy associations at the state and national level	Operating in compliance with the law Contributing to various government jurisdictions (taxation, industrial relations, environmental performance etc)	Medium	<ul> <li>Direct meetings</li> <li>Through department contact</li> <li>Via state and federal MPs</li> <li>Routine and ongoing communication for technical and day-to-day issues</li> </ul>	<ul> <li>Regulatory compl</li> <li>Economic growth operating condition</li> </ul>
LOCAL COMMUNITIES				
A diverse group who are identified as those surrounding our locations of operations.	Living free from impacts associated with our operations Community support by the business	Medium	<ul> <li>Letterbox drops</li> <li>Community engagement evenings and events</li> <li>Community support initiatives</li> </ul>	Impacts to the loc environment and economic impact presence in the co

## **RAISED**

## TEYS AUSTRALIA'S ACTIONS

#### n output

sues Nivestock

of pricing

Concerns are raised through livestock managers and then Executive Director (as required). If there is any doubt that it could be our fault, we amend contracts to their favour, in addition to implementing an independent complaint panel.

#### nerships

- ess
- our business
- Development and implementation of equitable and transparent procurement procedures
- Contract management
- Continuous improvement through supplier feedback and internal audit

#### npliance

- vth and
- litions
- On an as required basis
- Through periodic
   mandatory reporting
- Via voluntary updates, meetings and information events

local nd the act of our e community

- Direct engagement
- Via mail-outs
- During site visits as/when held

STAKEHOLDER GROUP	INTERESTS	FREQ. OF ENGAGEMENT	ENGAGEMENT METHODS	CONCERNS RAISED	TEYS AUSTRALIA'S AC
NON-GOVERNMENT ORGANISATIONS	(NGOS)				
Includes environmental, animal welfare and social organisations – at a local, state and national level	Specific to their interest area.	Medium	<ul> <li>Via industry bodies or government</li> <li>Respond to issues as they arise in the media</li> <li>Supporting/recognising the industry's contribution to society</li> </ul>	<ul> <li>Industry performance against NGO views</li> <li>Issues with food production systems as they relate to various subject matters</li> </ul>	<ul> <li>On an as required bas</li> <li>Via voluntary updates meetings and informa events</li> </ul>
UNIONS					
Labour unions are represented at many of our operations, and while all employees have the right to membership, it is unknown to Teys who participates in such memberships as it is not monitored. And while unions have members at each of our sites, membership is estimated as low	Employment-related matters concerning their members at Teys sites.	Low	We engage in direct communication with unions as required. Prospective employees are made aware of employment arrangements prior to joining Teys. We focus our attention on engaging directly with our employees through open dialogue and two-way communication, as well as building strong relationships and trust. We take a respectful and lawful approach when communicating with all third parties.	<ul> <li>Enterprise Bargaining Agreement disputes</li> <li>Employment-related concerns</li> </ul>	<ul> <li>When required by law or via a third-party representative.</li> <li>Our goal is to always a the issues or concerns workforce at a grassro level. To do this we su numerous committees</li> <li>These practices allow understand the pulse business, respond qui concerns and reduce conflict.</li> </ul>
REGISTERED TRAINING ORGANISATIO	NS (RTO)				
An RTO is an organisation accredited by the Australian Skills Quality Authority (ASQA), which is the national regulator forAustralia's vocational education and training sector	The RTOs in each state assist with delivering and assessing the Certificate II and III of Meat Processing.	Medium	Employee training	<ul> <li>Ability to access people during on-the-job reviews</li> <li>Government legislation</li> </ul>	Frequent meetings
EMPLOYMENT AGENCIES AND EMPLOY	MENT SERVICES PROVIDERS				
We regularly seek assistance from employment agencies to employ people in our business	Indigenous groups, local recruitment. Pacific Australia Labour Mobility (PALM).	Medium	<ul> <li>Direct engagement, email or telephone.</li> </ul>	<ul> <li>Sourcing and selection of new recruits.</li> </ul>	Partnering with agencies providers to improve their understanding of the labo needs of our business.
MEDIA					
Includes representatives from print, online and broadcast media	Newsworthy stories and publicising local stories and events.	Medium	<ul> <li>Media releases</li> <li>Media conferences</li> <li>Media interviews</li> <li>Briefings</li> </ul>	<ul> <li>NGO stories</li> <li>Controversial or topical issues</li> </ul>	<ul> <li>Issues on a case-by-c basis</li> <li>Via direct media engagement/media rel</li> </ul>

## SAUSTRALIA'S ACTIONS

- an as required basis
- a voluntary updates, eetings and information /ents

- hen required by law and/ via a third-party presentative.
- ur goal is to always resolve e issues or concerns of our orkforce at a grassroots el. To do this we support imerous committees.
- ese practices allow us to derstand the pulse of the isiness, respond quickly to ncerns and reduce nflict.

ering with agencies and ders to improve their standing of the labour of our business.

- sues on a case-by-case asis
- a direct media ngagement/media releases

# **Appendix Metrics**

## Our People

	2019	2020	2021	2022
Total Workforce	4758	4661	4138	4562
Queensland	2586	2576	2272	2576
New South Wales	1608	1529	1428	1514
Victoria	31	31	29	34
South Australia	533	525	409	438
Male(M) %	74%	72%	75%	78%
Female (F) %	26%	28%	25%	22%
White collar %	12%	13%	14%	14%
Blue collar %	88%	87%	86%	86%
Permanent / temporary / non-guaranteed hou	irs			
Direct Hire - Full-time / temporary	3796	3688	3290	3000
Labour Hire - Non-guaranteed	924	973	848	1562
Permanent (Full-time + Part-time) / temporary (casual) / non-guaranteed hours - FY22 (GRI 2-7 b.i,ii,ii)	Total M / F	Permanent M / F	Temporary M/F	Non- guaranteed M/F
Queensland	1893 / 683	1315 / 563	21 / 36	558 / 8
New South Wales	1169 / 345	714 / 241	19 / 7	436 / 97
Victoria	22 / 12	13 / 11	6/1	3/0
South Australia	345 / 93	239 / 78	7 / 7	99 / 8
	2019	2020	2021	2022
Permanent (Full-time (FT) / Part-time	FT / PT	FT / PT		
(PT)) by region	,	FT / PT	FT / PT	FT / PT
(PT)) by region Queensland	47% / 8%	55% / 2%	<b>FT / PT</b> 58% / 1%	<b>FT / PT</b> 57% / 1%
Queensland	47% / 8%	55% / 2%	58% / 1%	57% / 1%
Queensland New South Wales	47% / 8% 28% / 5%	55% / 2% 31% / 1%	58% / 1% 29% / 1%	57% / 1% 32% / 0%
Queensland New South Wales Victoria	47% / 8% 28% / 5% 1% / 0%	55% / 2% 31% / 1% 1% / 0%	58% / 1% 29% / 1% 1% / 0%	57% / 1% 32% / 0% 1% / 0%
Queensland New South Wales Victoria South Australia	47% / 8% 28% / 5% 1% / 0%	55% / 2% 31% / 1% 1% / 0%	58% / 1% 29% / 1% 1% / 0%	57% / 1% 32% / 0% 1% / 0%
Queensland New South Wales Victoria South Australia Full-time (FT) / Part-time (PT) by gender	47% / 8% 28% / 5% 1% / 0% 8%/ 3%	55% / 2% 31% / 1% 1% / 0% 10% / 0%	58% / 1% 29% / 1% 1% / 0% 9% / 0%	57% / 1% 32% / 0% 1% / 0% 9%/ 0%
Queensland New South Wales Victoria South Australia Full-time (FT) / Part-time (PT) by gender Male Female Permanent (Full time / part time) – by	47% / 8% 28% / 5% 1% / 0% 8%/ 3% 72% / 2%	55% / 2% 31% / 1% 1% / 0% 10% / 0% 71% / 1%	58% / 1% 29% / 1% 1% / 0% 9% / 0% 67% / 1%	57% / 1% 32% / 0% 1% / 0% 9%/ 0% 72% / 0%
Queensland New South Wales Victoria South Australia <b>Full-time (FT) / Part-time (PT) by gender</b> Male Female	47% / 8% 28% / 5% 1% / 0% 8%/ 3% 72% / 2% 25% / 1% Full Time	55% / 2% 31% / 1% 1% / 0% 10% / 0% 71% / 1% 27% / 1% Full Time	58% / 1% 29% / 1% 1% / 0% 9% / 0% 67% / 1% 26% / 1% Part Time	57% / 1% 32% / 0% 1% / 0% 9%/ 0% 72% / 0% 28%/ 0% Part Time
Queensland New South Wales Victoria South Australia Full-time (FT) / Part-time (PT) by gender Male Female Permanent (Full time / part time) – by gender & region FY22 (GRI 2-7 iv)	47% / 8% 28% / 5% 1% / 0% 8%/ 3% 72% / 2% 25% / 1% Full Time Total %	55% / 2% 31% / 1% 1% / 0% 10% / 0% 71% / 1% 27% / 1% Full Time M/F %	58% / 1% 29% / 1% 1% / 0% 9% / 0% 67% / 1% 26% / 1% Part Time Total %	57% / 1% 32% / 0% 1% / 0% 9%/ 0% 72% / 0% 28%/ 0% Part Time M/F
Queensland New South Wales Victoria South Australia Full-time (FT) / Part-time (PT) by gender Male Female Permanent (Full time / part time) – by gender & region FY22 (GRI 2-7 iv) Queensland	47% / 8% 28% / 5% 1% / 0% 8%/ 3% 72% / 2% 25% / 1% <b>Full Time</b> Total % 40.22%	55% / 2% 31% / 1% 1% / 0% 10% / 0% 71% / 1% 27% / 1% <b>Full Time</b> M/F % 27.89% / 12.3%	58% / 1% 29% / 1% 1% / 0% 9% / 0% 67% / 1% 26% / 1% Part Time Total % 0.40%	57% / 1% 32% / 0% 1% / 0% 9%/ 0% 72% / 0% 28%/ 0% Part Time M/F 0.19% / 0.21%

	2019
Nationalities	59
% Australian	44%
Talent Acquisition	
Direct Hire	589
Outsourced recruitment	0
New Graduates joining the business	56
New Hires % by region	
Queensland	54%
New South Wales	34%
Victoria	10%
South Australia	2%
Turnover % by region	
Queensland	52%
New South Wales	33%
Victoria	13%
South Australia	2%
WHS - Classification	2019
High Potential Incidents (Frequency Rate per 1,000,000 hours)	2.12
Work-Related Incidents (Frequency Rate per 1,000,000 hours worked)	47.61

2020	2021	2022
66	64	65
42%	42%	34%
738	605	747
1483	1257	1360
11	3	4
53%	53%	64%
31%	35%	26%
2%	1%	1%
14%	11%	9%
57%	55%	58%
31%	31%	31%
1%	1%	1%
11%	13%	10%
2020	2021	2022
2.09	5.45	4.67
30.92	28.30	23.61

## **Energy and Emission Data**

Source: 2022 National Greenhouse and Energy Reporting (NGER).

ENERGY CONSUMPTION	2019	2020	2021	2022
Renewable Energy (GJ)	212,227	291,677	277,635	276,556
Non-Renewable Energy (GJ)	1,587,067	1,691,504	1,436,919	1,521,696
Total Consumed Energy (GJ)	1,799,294	1,983,181	1,714,554	1.798.252
Electricity (kWh)	136,079,578	137,303,926	119,811,426	127,448,552

		2019	2020	2021	2022
GH/t HSCW	2017 Base <b>3.322</b>	3.216	3.414	3.416	3.622
kWh		136,079,578	137,303,926	119,811,426	127,448,552
		125,351,636	123,326,453	109,067,823	111,160,806
		1,923,587	1,948,124	1,918,872	1,954,690
		2,009,943	2,512,293	1,369,661	2,076,539
		5,328,436	6,298,563	4,170,476	4,154,388
		1,201,103	2,939,847	3,025,125	7,845,052
		264,873	278,646	259,469	257,077
	HSCW	GH/t Base HSCW 3.322	GH/t SSCW2017 Base 3.216kWh136,079,578kWh125,351,636I1,923,587I2,009,943I5,328,436I1,201,103	GH/t SSCW2017 Base S.3223.2163.414kwh136,079,578137,303,926kwh125,351,636123,326,453kwh1923,5871,948,124kwh1,923,5871,948,124kwh1,200,9432,512,293kwh1,201,1032,939,847	GH/t SSCW2017 Base S.32203.2163.4143.416kwh136,079,578137,303,92619,811,426L125,351,636123,326,453109,067,823L1923,5871,948,1241,918,872L2,009,9432,512,2931,369,661L5,328,4366,298,5634,170,476LL1,201,032,939,8473,025,125

Energy intensity (Primary Processing) Baseline 2017 has been recalculated and updated from 3.512 to 3.322, based on this the results for subsequent years have been updated.

#### **Emissions Intensity**

The following table outlines Scope 1 and 2 emissions during the reporting period, compared to the baseline year, using a consolidated approach based on operational control and National Greenhouse and NGER requirements.

Source	Emissions	Quantity FY2017	Quantity FY2019	Quantity FY2020	Quantity FY2021	Quantity FY2022
Scope 1	CO2, CH4, N2O, HFCs, PFCs, SF6, NF3	143,253 tCO2-е	111,341 tCO2-е	126,680 tCO2-е	107,347 tCO2-е	110,827 tCO2-е
Scope2	CO2, CH4, N2O, HFCs, PFCs, SF6, NF3	94,598 tCO2-e	108,419 tCO2-е	106,279 tCO2-е	93,054 tCO2-е	97,193 tCO2-е
GHG emissions intensity Scope 1 + Scope 2 /t HSCW	CO2, CH4, N2O, HFCs, PFCs, SF6, NF3	0.651 tCO2-e	0.500 tCO2-е	0.530 tCo2-e	0.543 tCo2-e	0.571 tCO2-e

2017 baseline was recalculated and updated due to change in WWTP calculation methods.

### Emissions Data by Business Unit FY22

Sub totals – by business unit	# of sites	Scope 1 emissions (t Co2-e)	Scope 2 emissions (t Co2-e)	Energy consumed total (GJ)	Energy consumed net (GJ)	Energy produced (GJ)
Primary processing	6	101,769	84,034	1,308,213	1,302,730	276,313
Head office	1	320	206	5,482	5,482	-
Hides processing	1	1,701	1,564	39,777	39,777	-
Feedlots	3	5,932	1,789	103,563	103,320	243
Logistics (FY22 - includes new Coldstore)	2	-	6,276	28,243	28,243	-
Value Add	2	1,105	3,324	36,418	36,418	-
Total	15	110,827	97,193	1,521,696	1,515,970	276,556

#### Summary of acronyms - energy and emissions

GJ - Gigajoule	kL -
CO2 - Carbon dioxide	N20
PFCs - Perfluorocarbons	NF3
kWh - Kilowatt	tCo2
CH4 – Methane	HFC
SF6 - Sulphur hexafluoride	

#### Water and Waste Data

Water Consumption	All areas -FY2019	All areas -FY2020	All areas -FY2021	All areas -FY2022
Total (ML)	2373.76ML	2320.01ML	1570.63ML	1494.76ML
Total excluding irrigation	1958.96ML	1790.03ML	1275.65ML	794.02ML
Change in water storage (where water storage has been identified as having a significant water-related impact)	No change	No change	No change	No Change

- Kilolitre
- Nitrous oxide
- Nitrogen trifluoride
- p2-e/t -tonnes (t) of carbon dioxide (CO2) equivalent
- C-s Hyrdrofluorocarbons

Water Consumption (Water stress areas)		Area with water stress - FY2019	Area with water stress - FY2020	Area with water stress – FY2021	Area with water stress - FY2022
Total (ML)		326ML	322ML	320ML	300ML
		No change	No change	No change	No change
Water Discharge - All	Areas	FY2019	FY2020	FY2021	FY2022
By destination	Seawater	644.59ML	623.76ML	387.90ML	515.75ML
	Third-party water	1553.07ML	1439.65ML	1549.56ML	1366.46ML
Total	Seawater + third-party water	2197.66ML	2063.41ML	1937.46ML	1882.20ML
	Irrigation	414.80ML	529.98ML	294.97ML	700.74ML
By freshwater and other water	Freshwater	1553.07ML	1439.65ML	1549.56ML	1366.46ML
	Other water	644.59ML	623.76ML	387.90ML	515.75ML

## Waste Generation and significant waste- related impacts

Waste material	2021 Total Waste	2022 Total Waste
Organic WWTP Composted	11524.36	11127.909
Organic Paunch Composted	27967.45	20998.82
Coal Ash (Biloela End of Waste Code)	317.1	0
Feedlot Manure Reused	52454.53	69945.83
Steel Recycled	3070.146	23.3
Cardboard Recycled	1383.977	336.43
Carboard Landfill	54.68	0
Oil Recycled	9000	7.5
Murgon – Hair	20.22	320
General Waste	2440.874	2607.86
Tamworth paunch to Landfill	1943.21	687.86
TOTAL	110176.547	106074.229
Recovered/Recycled (t) - Organics, Waste Oil, Carboard	105717.563	102759.789
	96%	97%
Recovered or Recycled / tHSCW	284 kg/HSCW	282kg/HSCW
Waste to Landfill - General Waste, Some organics	4458.984	3314.44
	4%	3%
Waste to Landfill / tHSCW	12kg/ tHSCW	9.1kg/ tHSCW

## **Industry Projects and Initiatives**

Primary researcher	Торіс
Murdoch University/MLA (ALMTech)	Validation of Dua prediction tool.
Teys	Development of carcase camera
MLA/CSIRO	Identification of
MLA	Benchmarking liv
Charles Sturt University	Use of CCTV and
Charles Sturt University	Use of hyperspe offal.
NSW DPI	Use of Raman pr indicating grass
Central Qld University	Identification of measure/verify it
Deakin University	Red meat supply Events and Key [
Teys	Validation of E+\ the Australian gr approvals.
Teys/MLA/AMPC	Development of consistency of b

See Teys website https://au.teysgroup.com/our-partnerships/

al Energy X-Ray Absorptiometry (DEXA) as a yield

- f predictive carcase yield tool using an E+V Hot (integrating with DEXA work).
- Biomarkers in saliva to determine dark cutters.
- livestock disease prevalence.
- nd AI to provide lung scores to producers.
- ectral camera to conduct post-mortem inspection on
- probe to detect fatty acid composition of muscles or grain-fed animals.
- the lifetime stress of an animal and methods to it.
- ly chain traceability, identification of Critical Tracking Data Elements.
- +V cold carcase grading cameras measured against rading standards and in line with Australian
- f robotic technology to improve the safety and beef boning.

# Appendix **Business Entities covered** in this report

Teys Australia Distribution Pty Ltd Teys Australia Beenleigh Pty Ltd Teys Australia Biloela Pty Ltd Teys Australia Naracoorte Pty Ltd Teys Australia Condamine Pty Ltd (51% ownership) Teys Australia Management Pty Ltd Teys Australia Central Queensland Pty Ltd Teys Australia Food Solutions Pty Ltd

Teys Australia Holdings Pty Ltd

Teys Australia Meat Group Pty Ltd

Consolidated Meat Holdings Unit Trust

Consolidated Meat Processors Unit Trust

Teys Australia Property Pty Ltd Teys Financial Services Pty Ltd

Teys Australia Murgon Pty Ltd

Teys Australia Southern Property Pty I td

Teys Australia Southern Pty Ltd

Teys Australia Trading Pty Ltd

Teys is responsible for day-to-day operations of the above entities and this report includes their operational sustainability data. (GRI 2-2)

Joint ventures with Melrina Pty Ltd and Adams Food Group Pty Ltd are included in our consolidated financial reports for the reporting period, however their operations are not covered in sustainability metrics of this report. (GRI 2-2)

#### Important notices

Photographs and diagrams: Photographs used in this document which do not have descriptions are for illustration only and should not be interpreted to mean that any person shown endorses the document or its contents or that the assets shown in them are owned by Teys. Diagrams used in this document are illustrative only and may not be drawn to scale. Unless otherwise stated, all data contained in charts, graphs and tables is based on information available at the date of this document.

Website: Teys maintains a website at www.teysaust.com.au. Any references to documents included on Teys' website are for convenience only, and information contained in or otherwise accessible through this or a related website is not a part of this document.

## References

#### MLA - State of Industry Report 2020 (published September 2020)

https://www.mla.com.au/ globalassets/mla-corporate/prices-markets/documents/ trends--analysis/soti-report/mlastate-of-industry-report-2020.pdf

#### MLA - The Australian Red Meat Industry's Carbon Neutral by 2030 Roadmap (published November 2020)

https://www.mla.com.au/ contentassets/e501cd2919064183b57 372897a0e1954/2689-mla-cn30roadmap\_d7.pdf

#### MLA - Greenhouse gas footprint of the Australian red meat production and processing sectors 2017 & 2018 updates (published March 2020)

https://www.mla.com.au/ globalassets/mla-corporate/ research-and-development/finalreports/2021/e.cem.1932\_final-report. pdf

#### MLA - Wastes to Profits Project

https://research.gut.edu.au/ biorefining/projects/ wastes-to-profits/

#### MLA - Red Meat Green Facts -online resource (published May 2021)

https://www.redmeatgreenfacts.com. au/about/

#### MLA - Regional feedlot investment study (published October 2018)

http://www.mla.com.au/researchand-development/reports/2018/ regional-feedlot-investment-studyupdate/

Red Meat Advisory Council -RedMeat2030 (published October 2019)

https://rmac.com.au/

#### AMPC Annual Report 2019-2020 (published September 2020)

https://www.ampc.com.au/getmedia/ c6cf0aad-b2b8-4ab9-bc72-76cacd7b92b3/ AMPC-Annual-Report-2019-2020.pdf

AMPC Project 2020-1067 -Evaluating the Socio-economics benefits of the Red Meat Industry in regional Australia (published September 2020)

https://www.ampc.com.au/ getmedia/84a40ca5-f7b5-4007b76b-13179adec19a/AMPC\_

AMPC Project 2016 -1031 -Evaluating the Socio-economics benefits of the Red Meat Industry in regional Australia (published December 2016)

https://www.ampc.com.au/getmedia/ ccf61e59-bbec-4257-a3b4f1ba6d190803/AMPC

The Australian Beef Sustainability Framework

https://www. sustainableaustralianbeef.com.au/

Australian Government Department of the Environment and Energy, National Greenhouse Accounts Factors, Australian National Greenhouse Accounts (from 1 July 2022 - Department of Climate Change, Energy, the Environment and Water)

https://www.dcceew.gov.au/climatechange/emissions-reporting/ national-greenhouse-energyreporting-scheme

#### More supporting information

#### AMPC Project 2016 -1031 and its update paper 2020-1067

The updated report evaluates the socio-economics benefits of the red meat industry in regional Australia and reports on the industry's contribution to the Australian economy. It analysed the economic impact of Teys primary processing plants and its Head Office on their local region for 2020-21, with data supplied by the facility and updates the similar analysis undertaken using data for 2014-15.

The base input output tables used in this analysis were derived from the latest national input output table published by the Australian Bureau of Statistics (2018-19), updated to 2020-21 utilising a range of secondary data including the Labour Force Survey and National Accounts for that year. The economic measures utilised incorporate flow-on or multiplier effects based on local expenditure. Expenditure made outside the immediate local region is treated as imports and therefore has no direct economic benefit locally but does impact on both the State and national economy. Teys provided information regarding income, expenditure (including capital expenditure) and employment for 2020-21. The expenditure data was allocated by the facility to that made within the local region, elsewhere in the State, in other States in Australia and overseas. In assessing the economic impact of the red meat processing facility, it should be noted that, by convention, the impact of any given operation measures the employment of full-time equivalent (FTE) staff by place of employment rather than by place of residence. Further summary details regarding the methodology used in developing the economic impact assessment are provided at the end of this report.

## **GRI Index**

#### Statement of use

#### GRI 1 used

Teys Australia Pty Ltd has reported the information cited in this GRI content index for the period for the period 1 June 2021 to 31 May 2022, with reference to the GRI Standards.

GRI STANDARD / OTHER SOURCE	DISCLOSURE	LOCATION	
GRI 2: General Disclosures 2021	2-1 Organizational details	Our Company Overview / Reporting	
	2-2 Entities included in the organization's sustainability reporting	Reporting / Appendix	
	2-3 Reporting period, frequency and contact point	Reporting	
	2-4 Restatements of information	Reporting	
	2-5 External assurance	Reporting	
	2-6 Activities, value chain and other business relationships	Our Company Overview	
	2-7 Employees	Our People / Appendix	
	2-8 Workers who are not employees	Our People / Appendix	
	2-9 Governance structure and composition	Robust Governance Framework / Teys Website	
	2-10 Nomination and selection of the highest governance body	Robust Governance Framework / Teys Website	
	2-11 Chair of the highest governance body	Robust Governance Framework - Bradley Teys	
	2-12 Role of the highest governance body in overseeing the management of impacts	Robust Governance Framework - Teys Australia Pty Ltd Board	
	2-13 Delegation of responsibility for managing impacts	Robust Governance Framework - Senior Leadership Team	90

## Applicable GRI Sector Standard

GRI 1: Foundation 2021

GRI 13: Agriculture, Aquaculture and Fishing Sectors 2022

GRI STANDARD / OTHER SOURCE	DISCLOSURE	LOCATION		GRI STANDARD / OTHER SOURCE
	2-14 Role of the highest governance body in sustainability reporting	Teys Australia Board		GRI 201: Economic
	2-15 Conflicts of interest	Robust Governance Framework		Performance 2016
	2-16 Communication of critical concerns	Robust Governance Framework		
	2-17 Collective knowledge of the highest governance body	Teys Website		
	2-22 Statement on sustainable development strategy	Message from Our Chairman		GRI 203: Indirect Economic Impacts 2016
	2-23 Policy commitments	Robust Governance Framework		
	2-24 Embedding policy commitments	Robust Governance Framework		GRI 204: Procurement Practices 2016
	2-25 Processes to remediate negative impacts	Robust Governance Framework		
	2-26 Mechanisms for seeking advice and raising concerns	Robust Governance Framework		GRI 205: Anti-corruption 2016
	2-27 Compliance with laws and regulations	Robust Governance Framework		
	2-28 Membership associations	Working with Industry / Robust Governance Framework		
	2-29 Approach to stakeholder engagement	Our Approach to Sustainability and Reporting / Appendix		
	2-30 Collective bargaining agreements	Our People		GRI 206: Anti- competitive Behaviour 2016
GRI 3: Material Topics 2021	3-1 Process to determine material topics	Our Approach to Sustainability and Reporting		
	3-2 List of material topics	Our Approach to Sustainability and Reporting		GRI 207: Tax 2019
	3-3 Management of material topics	Throughout the report		

207-2 Tax governance, control, and risk management

	LOCATION	GRI SECTOR STANDARD REF. NO.
	Economically Resilient Business / Robust Governance Framework	13.2.1 / 13.22.1
and	Our Communities / Economically Resilient Business	13.22.1
risks and	Collaborative Environmental Stewardship / Appendix	13.2.2
	Our Communities	13.22.1
npacts	Our Communities	13.22.3
	Our Company Overview / Robust Governance Framework	13.23.1
suppliers	Our Company Overview / Our Communities	
	Robust Governance Framework	13.26.1
ated to	Robust Governance Framework	13.26.2
out anti-	Robust Governance Framework	13.26.3
on and	Robust Governance Framework	13.26.4
	Robust Governance Framework	13.25.1
ve ractices	Robust Governance Framework	13.25.2
	Economic Resilient Business	
	Robust Governance Framework	
k	Robust Governance Framework	

GRI STANDARD / OTHER SOURCE	DISCLOSURE	LOCATION	GRI SECTOR STANDARD REF. NO.
GRI 302: Energy 2016	3-3 Management of material topics	Collaborative Environmental Stewardship	
	302-1 Energy consumption within the organization	Collaborative Environmental Stewardship / Appendix	
	302-3 Energy intensity	Collaborative Environmental Stewardship / Appendix	
	302-4 Reduction of energy consumption	Collaborative Environmental Stewardship	
GRI 303: Water and Effluents 2018	3-3 Management of material topics	Collaborative Environmental Stewardship	13.7.1
	303-1 Interactions with water as a shared resource	Collaborative Environmental Stewardship	13.7.2
	303-2 Management of water discharge-related impacts	Collaborative Environmental Stewardship	13.7.3
	303-3 Water withdrawal	Collaborative Environmental Stewardship / Appendix	13.7.4
	303-4 Water discharge	Collaborative Environmental Stewardship / Appendix	13.7.5
	303-5 Water consumption	Collaborative Environmental Stewardship / Appendix	13.7.6
GRI 305: Emissions 2016	3-3 Management of material topics	Collaborative Environmental Stewardship	13.1.1
	305-1 Direct (Scope 1) GHG emissions	Collaborative Environmental Stewardship / Appendix	13.1.2
	305-2 Energy indirect (Scope 2) GHG emissions	Collaborative Environmental Stewardship / Appendix	13.1.3
	305-3 Other indirect (Scope 3) GHG emissions	N/A	13.1.4
	305-4 GHG emissions intensity	Collaborative Environmental Stewardship / Appendix	13.1.5

GRI STANDARD / OTHER SOURCE	DISCLOSURE	LOCATION	GRI SECTOR STANDARD REF. NO.
	305-5 Reduction of GHG emissions	Collaborative Environmental Stewardship	13.1.6
GRI 306: Waste 2020	3-3 Management of material topics	Collaborative Environmental Stewardship	13.8.1
	306-1 Waste generation and significant waste- related impacts	Collaborative Environmental Stewardship / Appendix	13.8.2
	306-2 Management of significant waste-related impacts	Collaborative Environmental Stewardship	13.8.3
	306-3 Waste generated	Collaborative Environmental Stewardship / Appendix	13.8.4
	306-4 Waste diverted from disposal	Collaborative Environmental Stewardship / Appendix	13.8.5
	306-5 Waste directed to disposal	Collaborative Environmental Stewardship / Appendix	13.8.6
GRI 401: Employment 2016	3-3 Management of material topics	Our People / Robust Governance Framework	13.20.1
	401-1 New employee hires and employee turnover	Our People	13.20.1
GRI 403: Occupational Health and Safety 2018	3-3 Management of material topics	Workplace Health and Safety	13.19.1
	403-1 Occupational health and safety management system	Workplace Health and Safety	13.19.2
	403-2 Hazard identification, risk assessment, and incident investigation	Workplace Health and Safety	13.19.3
	403-3 Occupational health services	Workplace Health and Safety	13.19.4
	403-4 Worker participation, consultation, and communication on occupational health and safety	Workplace Health and Safety	13.19.5
	403-5 Worker training on occupational health and safety	Workplace Health and Safety / Our People	13.19.6

GRI STANDARD / OTHER SOURCE	DISCLOSURE	LOCATION	GRI SECTOR STANDARD REF. NO.
	403-6 Promotion of worker health	Workplace Health and Safety / Our People	13.19.7
	403-7 Prevention and mitigation of occupational health and safety impacts directly linked by business relationships	Workplace Health and Safety	13.19.8
	403-8 Workers covered by an occupational health and safety management system	Workplace Health and Safety	13.19.9
CDI 404:	403-9 Work-related injuries	Workplace Health and Safety	13.19.10
GRI 404: Training and Education 2016	3-3 Management of material topics	Our People	
	404-2 Programs for upgrading employee skills and transition assistance programs	Our People	
GRI 405: Diversity and Equal	3-3 Management of material topics	Our People	13.15.1
	405-1 Diversity of governance bodies and employees	Our People	13.15.2
	405-2 Ratio of basic salary and remuneration of women to men	Australian Government WGEA reporting	13.15.3
GRI 406: Non- discrimination 2016	3-3 Management of material topics	Our People	13.15.1
	406-1 Incidents of discrimination and corrective actions taken	Our People	13.15.4
GRI 407: Freedom of Association and Collective Bargaining 2016	3-3 Management of material topics	Our People	13.18.1
	407-1 Operations and suppliers in which the right to freedom of association and collective bargaining may be at risk	Our People	13.18.2
GRI 408: Child Labour 2016	3-3 Management of material topics	Our People / Robust Governance Framework	13.17.1
	408-1 Operations and suppliers at significant risk for incidents of child labour	Robust Governance Framework	13.17.2
GRI 409: Forced or Compulsory Labour 2016	3-3 Management of material topics	Our People / Robust Governance Framework	13.16.1
	409-1 Operations and suppliers at significant risk for incidents of forced or compulsory labour	Robust Governance Framework	13.16.2

GRI STANDARD / OTHER SOURCE	DISCLOSURE
GRI 413: Local Communities 2016	3-3 Management of material topics
	413-1 Operations with local community engagement, impact assessments, and development programs
GRI 414: Supplier Social Assessment 2016	3-3 Management of material topics
	414-1 New suppliers that were screened social criteria
GRI 415: Public Policy 2016	3-3 Management of material topics
GRI 416: Customer Health and Safety 2016	3-3 Management of material topics
	416-1 Assessment of the health and safe impacts of product and service categor
	416-2 Incidents of non-compliance cond the health and safety impacts of produc services
GRI 417: Marketing and Labelling 2016	3-3 Management of material topics
	417-1 Requirements for product and ser information and labelling
	417-2 Incidents of non-compliance conc product and service information and la
GRI 418: Customer Privacy 2016	3-3 Management of material topics
	418-1 Substantiated complaints concern breaches of customer privacy and losse customer data
GRI 13.11: Animal Health and Welfare	3-3 Management of material topics

	LOCATION	GRI SECTOR STANDARD REF. NO.
	Our Communities	13.12.1
4	Our Communities	13.12.2
	Robust Governance Framework	
d using	Robust Governance Framework	
	Robust Governance Framework	13.24.1
	Safe, Healthy and Affordable Food	13.10.1 /13.10.4
fety pries	Safe, Healthy and Affordable Food / Best Practice Animal Welfare	13.10.2
ncerning ucts and	Safe, Healthy and Affordable Food / Best Practice Animal Welfare	13.10.3
	Safe, Healthy and Affordable Food	
rvice	Safe, Healthy and Affordable Food	
acerning abelling	Safe, Healthy and Affordable Food	
	Robust Governance Framework	
ning ses of	Robust Governance Framework	
	Best practice animal Welfare	13.11.1

