

# Sustainability Summary Report

> 2023







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# Chairman's Report



When reporting on our sustainability progress for 2023, I note that the well-being of our people and the communities we proudly serve is at the core of our Corporate Purpose: Feeding People, Enriching Lives.

This purpose and our collective commitment to excellence is a guiding principle that fuels every aspect of our operations. As we deliver quality Australian beef products around the world, we understand that our success is woven into the fabric of a sustainable planet and thriving communities.

Our sustainability principles ensure that across our operations we always take a pragmatic approach towards brighter futures through sustainable growth. From reducing our environmental footprint to championing animal welfare, supporting the development of our people, and fostering inclusive communities, and promoting the societal value of eating beef - these priorities serve as a blueprint for responsible progress. Each step we take reflects not only our values but a genuine commitment to creating a sustainable future for generations to come.

At Teys, we remain a resilient global business. It is the passion and hard work of the Teys team that makes our commercial achievement and commitment to sustainable futures possible. Our people, our greatest resource, proactively manage the challenging trading conditions

that come with this sector from increased production costs, labour and supply shortages and the impacts of our exports costs due to global shipping constraints.

As we move through the cattle cycle and manage external impacts on the sector and on our business, we remain focused on the wellbeing of our people, the success of our business operations, whilst growing an economically resilient organisation through our long-term strategic partnerships and vertically integrated business model. By remaining focused on meeting our corporate, social, and environmental obligations, compliance with local, state, and federal laws and regulations, we continue to deliver on our promise of creating sustainable and brighter futures.

As I reflect on our sustainability journey in 2023, the road ahead is both challenging and promising. Teys is committed to navigating this path with our partners, people, customers, and the communities in which we live and work. Together, we will continue to shape a future where more sustainable practices ensure that our legacy is one of responsible growth and enduring prosperity.

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Brad Teys

Executive Chairman, Teys Australia

# Company

Teys is a global meat processing and food production business, established by four generations of the Teys family since 1946, and now building on our heritage in joint venture with Cargill.

We are known for providing our customers quality beef products and offer a wide range of fresh beef, value-add product and coproduct solutions. Our brand portfolio leverages market trends to meet consumer needs around the world.

Exporting to more than 60 countries, our revenues come from wholesale, retail, and foodservice channels.

We are proud partners to more than 7000 Australian beef producers and have more than 4600 people employed across our locations in four states.

This summary report is for the year ended 31 May 2023 (FY 22/23) and outlines our material environmental, social and economic sustainability impacts for the year.





#### **Feedlots**

Our feedlots are strategically located close to our processing facilities to provide grain fed cattle year round, at Condamine, Jindalee and Charlton. Together their current total capacity is over 67,000 head.



#### **Processing**

Our six processing facilities across three states of Australia, located in Biloela, Rockhampton, Beenleigh, Tamworth, Wagga Wagga, and Naracoorte have combined annual throughput of over 1.5 million head of cattle.



#### **Food Production**

Our three manufacturing plants produce products available in both chilled fresh and frozen formats for some of the largest retail and food service brands in Australia. Across our operations (processing and manufacturing) we produce and distribute the equivalent of approximately 1.7 billion beef meals per annum.

Our co-product facility in Murgon re-purposes what would otherwise have been left over, producing the inputs for leather products, animal feed and bio-fuels, and all within a closed loop - capturing 100% of waste water and salt used in hide processing for treatment, recovery and reuse.



Our central distribution centre seamlessly handles up to 48,000 cartons in, and a similar number out every day, operating 22 hours a day.



# Working with Industry

To advance a sustainable future, we value the importance of partnerships with business and industry associations.

We collaborate with core bodies like MLA and AMPC and Cattle Australia to actively participate in sustainability initiatives including:

- Climate impacts and environmental management
- Animal health and welfare
- Workplace health and safety
- Employment matters



More broadly, Teys participates in industry via a broad range of partnerships and memberships – ALFA, ABSF, AMPC, RMAC, MLA, Cattle Australia and ICMJ as well as university, school and local education groups.

support and take appropriate action to create sustainable outcomes for our business, industry, people, and communities. This in turn ensures an active voice for the Australian beef industry for key matters determining long term sustainability.

# Our Sustainability Principles and Approach

Our strategy for sustainability addresses how we manage our social, environmental and economic impacts through delivery of the following five core principles, along with the related material topics for 2023.

We refer to the GRI Universal Standards for guidelines on reporting practices, general disclosures about our organisation and our approach to sustainability reporting. Our approach is also guided by the United Nations (UN) Sustainable Development Goals (SDGs) and references the SDG goals against our work.

Our **Sustainability Strategy** and action planning focus on initiatives that will best place us to continue to address sustainability impacts (both positive and negative) and then manage via our Sustainability Initiatives Portfolio.

Our Materiality Assessment includes Stakeholder Engagement, reviewing the GRI Sector Standard, and risk assessments to identify material topics.

Material Topics identified focus on Teys activities that have significant economic, environmental, and people impacts, including impacts on their human rights. We report information about the most significant impacts (positive and negative) of activities and business relationships, both actual and potential.

Stakeholder Engagement helps us identify shared sustainability issues and opportunities where we can collaborate to achieve long-term progress for a substantial positive impact. It also strengthens our ability to prioritise and balance business needs and interests whilst managing impacts of our activities on the economy, environment, and people, including impacts on human rights.

The full report and data for Teys Sustainability for 2023 can be found on the Teys website.

Visit au.teysgroup.com/sustainability and read more about our sustainability approach, and follow the links to our reports, policies, and accreditations.

#### **Best Practice Animal Welfare**

Y Animal Health and Welfare

#### **Thriving People & Communities**

- Y Workplace Health & Safety
- ₹ Employment Practices, Social Accountability and Employee Relations
- **▼** Training and Education

#### **Collaborative Environmental Stewardship**

- Y Environmental Compliance
- Y Energy and Emissions
- Y Water, Effluent and Waste Management

#### Safe, Healthy & Affordable Foods

Customer Health and Safety

#### **Economically Resilient Business**

Y Responsible Business Conduct and Human Rights



## Best Practice Animal Welfare

Our teams are always working hard to meet and exceed our best practice animal welfare standards.

OVERVIEW

At Teys, we always act with animal welfare front of mind for the humane treatment of cattle throughout the supply chain. We have animal experts across our operations, leading the way for our business from our senior registered veterinarian, who oversees our animal welfare program, to our teams of

consulting vets, who provide required expert care and treatment to animals across our facilities.

We require cattle suppliers to commit to national standards and best practice for the handling, loading and transport of cattle.



KEY STATISTICS



Completion of shedding infrastructure at Charlton Feedlot - industry first.



Of livestock sourced from LPA or NFAS accredited facilities.



Of transporters engaged by Teys under Livestock Transport Contracts are TruckSafe accredited.



Cattle sourced for our Grasslands brand are grassfed cattle from producers that comply with the Teys Grassland Pasturefed Standard which has an independently verified Animal Welfare component.



Teys was among the pioneers of feedlot shading in Australia, and our feedlots operate under the National Feedlot Accreditation Scheme (NFAS) with standards assured by our regular auditing, welfare monitoring, and accreditations through the Australian Lot Feeders' Association (ALFA).



Our processing facilities are accredited under the third-party verified Australian Livestock Processing Industry Animal Welfare Certification System (AAWCS) an independently certified animal welfare system ensuring best practice animal welfare standards.



All Teys feedlots and processing facilities have video surveillance at all critical animal welfare points with strict procedures and standards continually monitored.



## Collaborative Environmental Stewardship

Our commitment to environmental stewardship means not only making positive changes within our business, but also enabling change across our entire value chain.



Our Teys Environmental Policy commits to protecting both the environment in which we operate and the natural ecosystems in surrounding areas from harm arising from our operations. We aim to create sustainable value for stakeholders and the wider community through fulfilling our compliance obligations, legal requirements, regular internal and external audits and focus on strategies to effect positive change.

Across our operations, we participate in industry and community programs including participation in benchmarking industry data with Australian Meat Processor Corporation (AMPC) and the Australian Beef Sustainability Framework (ABSF). Progress and learnings from data capture and monitoring is invaluable for future planning and action.

STATISTICS



Increase in water intensity above baseline year - result impacted by reduced throughput in reporting period.



Reduction in carbon intensity compared to baseline year.



Above the baseline year in 2023, the energy intensity result was impacted by reduced throughput in the reporting period.



Of our energy needs from our renewable infrastructure behind the meter.



Cartons are removed from Teys operations per annum through packaging improvements, with more work underway.



#### **Energy & emissions**

Teys consumes energy that is both from self-generated renewables and procured non-renewable sources, with 18.9% of our total energy requirements coming from renewables against a target of 30%.

To support efficient energy consumption, Teys has improved the control and optimisation of our refrigeration capability. The roll out of refrigeration efficiency improvements, which coupled new assets with better controls was completed in FY23.

Installation of a 2MW Solar Farm at our Tamworth facility completed in FY23. Expectations are that it will reduce our non-renewable consumption at the site by 30%.

#### Water & Waste

We have invested in industry-leading renewable energy and wastewater treatment systems, and now have biogas systems fitted across five of our six processing plants. Secondary treatment of wastewater through the process of anaerobic digestion of wastewater removes up to 90% of organic material and produces energy-rich biogas as a by-product. Biogas generated from these facilities can then offset on-site thermal energy requirements by 30-40%. This significantly reduces our environmental impact by capturing emissions, offsetting fossil fuel use, and improving water quality.

We continue to focus on where waste is currently being recycled through circularity measures or where opportunities exist to increase recycling and reduce waste.

Teys also supports the Waste to Profits Program industry project, supported by MLA and Department of Agriculture and Water Resources (DAWR) to capture potential market opportunity for the livestock sector by converting waste into commercial products.

#### Packaging & Consumables



We source and use recycled cardboard cartons and make choices for new uses that reflect our understanding of waste impacts on the environment, human health and economic performance.

Our future focus and continuing environmental commitments include our ongoing work with suppliers to eliminate single use plastics where possible.

Packaging improvements remove 3 million cartons from Teys operations per annum, with more work underway.

## **Tamworth Solar Installation CASE STUDY** Across our facilities, the Teys team continue to look for ways to ensure a sustainable future for our business operations. As part of our focus on efficient energy use and reduced consumption through the delivery of pragmatic operational solutions, in July 2023, the Teys processing facility at Tamworth commissioned a 2MW solar installation. The installation has met expectations to date through reducing electricity consumption by approximately 30% for this Teys facility. Since project commissioning, the solar installation has generated enough electricity to power 510 homes and has reduced CO2 emissions for our Tamworth site by 2100 tonnes.





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Teys provides a comprehensive Safety Management System (SMS) that is a proactive, quantifiable approach to WH&S, with a positive safety culture at its heart to ensure our people return home safely every day. This system is supported by Job Safety Analysis (JSA) and for high-risk tasks, a Standard Operating Procedure (SOP) is in place. Compliance and refresher training occurs regularly.



We ensure regulatory and legal compliance in all aspects of our people management practices ensuring safe, ethical, respectful, and responsible operations. Our policy frameworks address Modern Slavery Statements, WHS, WGEA reporting, and all employment laws and regulations.



Our mantra is to treat all employees with respect and go beyond regulatory requirements to support our people, including the Employee Assistance Program (EAP). Transitioning employees also have our training team facilitate pre-retirement planning.



Support and nurture of our multicultural workforce is assisted through the provision of translations for core training and day-to-day work life and access to translators for those from Non-English-Speaking Backgrounds (NESB).

# CASE STUDY

#### Teys shine at Young Lot Feeder Awards

The 2023 Young Lot Feeder Awards, run by ALFA, are recognition and reward for the industry's young achievers who are demonstrating their passion, leadership, and vision for the future of lot feeding.

With congratulations to the overall winner, Tim Brennan, Teys was hugely honoured to have one of our own among the three grand finalists. Named as grand finalists alongside Tim this year were Teys' own Jacob Leak from our Jindalee Feedlot, and Maddison Fryer from Rangers Valley Feedlot.

It is a huge honour for all grand finalists, and the Award holds great value within the grain fed beef industry as a marker of future leaders in the sector.

We are proud of the contribution of our young people and encourage their career journeys and further development across our business.













## Celebrating Community

#### We build and celebrate strong communities.

We respect the local communities where we work, live and raise our families. We strive to enrich our communities through our people and business investments and linking Australian producers to global customers.

Our local partners, people and communities play a big role in what makes Teys special, and we are always looking for ways to give back and support the people who are supporting us. The agricultural industry is the number one employer in Tamworth, Naracoorte and Biloela, and is the second largest employer in Rockhampton and

Wagga Wagga. We are proud to call these communities, home.

Teys continues to take a grassroots approach to community sponsorship and support acknowledging that each Teys site team is well placed to make tailored community connections.

In addition to the approved funding from our Donations & Sponsorship Committee, our people donate their time, expertise and often some great beef to great causes across the states in which we operate from Central Queensland to outback South Australia.

**KEY STATISTICS** 



Community events and grassroots sponsorships.



Jobs flow on in regional areas.



Contributed to household incomes in regional areas.



Community

Social impact





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FOCUS



Employing people from the local communities where we operate.



Building partnerships with local businesses.



Supporting local organisations and causes with financial and in-kind support.



Creating and supporting opportunities for our employees to give back.



Supporting our producers, customers and industry, as well as future agribusiness and food leaders, to help them achieve their goals.

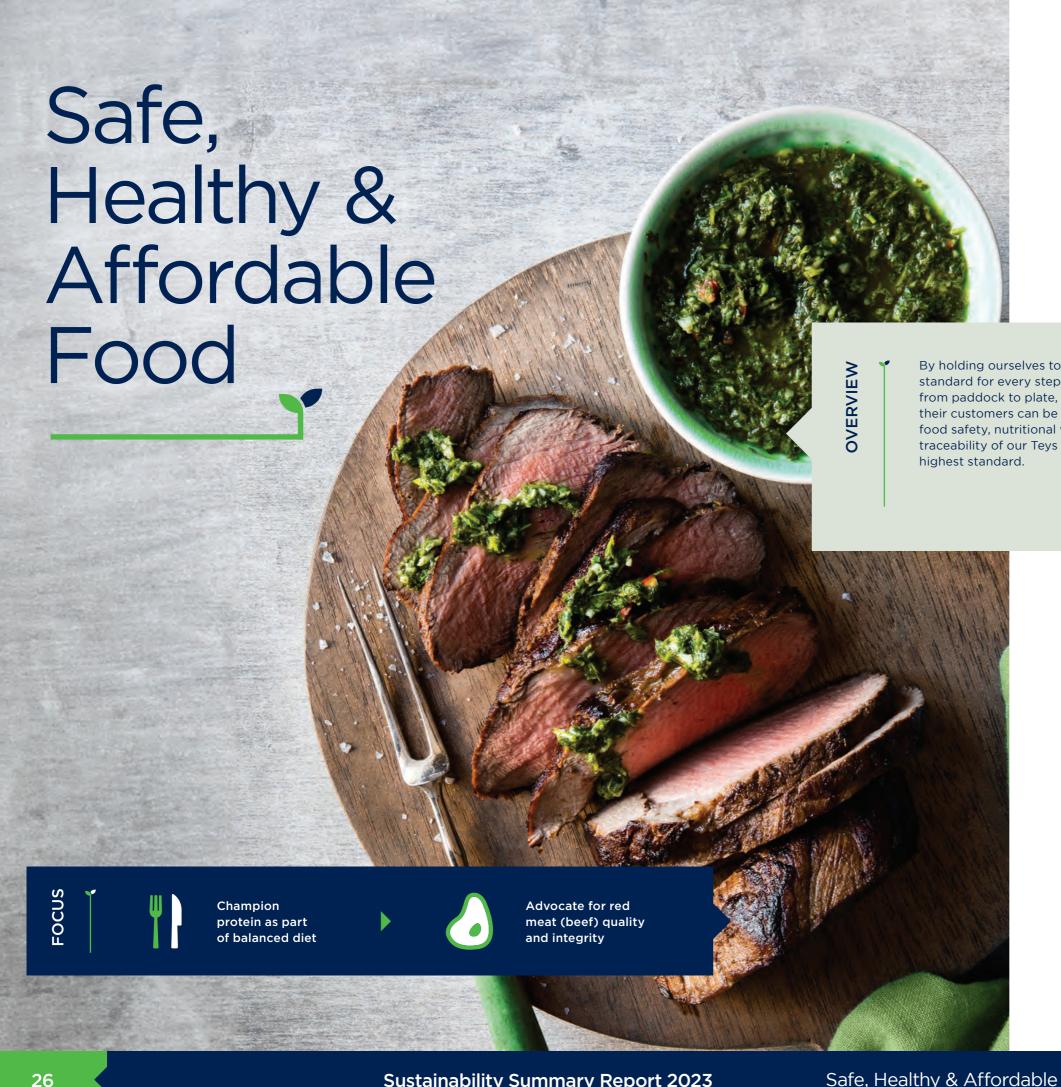


### Grass roots support for local communities

**CASE STUDY** 

Our people have a community passion and with their commitment, we are able to regularly support local sporting clubs, events, schools, community festivals, health initiatives, emergency services and crisis relief, just to name a few. We are proud to play a small part in helping charitable and community groups continue to make a real difference. Whether it is a local touch football team, club sports for kids, charitable BBQs cook out, regional ball, a fishing competition, the local rural fire service or outback camp drafts – if it is important to our local communities, it is important to us.

On top of this community connection, it is estimated that in 2022-23 Teys continued to contribute over \$700m annually to household incomes in regional areas and over \$1,900m annually in value-added contribution to the economy. (Source: AMPC Project 2016, 2020, projections), We are often the largest single employer in the regional towns in which we operate. We are honoured to play a role that contributes to the economic stability of local communities by supporting more than 14,000 jobs in rural and regional Australia.



We champion beef as part of a balanced diet and advocate for red meat as a safe, nutritious, and quality food source.

By holding ourselves to the highest safety standard for every step of the journey from paddock to plate, our customers and their customers can be confident that the food safety, nutritional value, quality, and traceability of our Teys product is to the

Our team works hard to ensure production of consistent, quality product our customers trust, and a range of brands that meet the expectations of consumers and recognise current global food trends.

This commitment to providing safe and nutritious food for our customer is at the centre of our business and is an area in which we are never prepared to compromise.

KEY STATISTICS



Beef meals produced for families around the world



Critical code or regulatory non-compliance for Food Safety.



Teys beef brands in-market recognised for quality and consistency.



All Teys facilities are audited and certified by independent third parties using recognised global food safety criteria including international food safety process standards - Hazard Analysis and Critical Control Point (HACCP).



We maintain our Food Quality Management System to meet food safety standards, and continually identify ways in which we can improve our food safety practices.



We work with our partners along our supply chain to ensure risk is also mitigated outside our controlled environment.



Continual review and refinement of our Product Development process leverages supply chain security and value-add capabilities to deliver affordable, high quality food products.



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Our teams are responsible for top quality products, and this drives our Quality Assurance (QA) and Quality Control (QC) teams at each of our processing sites. No critical code or regulatory non-compliance occurred during the reporting period of 2023.



36 South



Riverine



**Teys Certified** Angus



Grasslands









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Teys actively engages across industry and jurisdictions to comply with customer audits, quality and food safety standards accreditations, animal welfare accreditations, WHS, Human Rights, environmental management and workplace and labour hire protocols and legislation – with many more forming a part of our extensive framework and guiding business principles.



Our Governance, Risk, and Compliance Framework outlines the overall corporate governance principles for the Teys business. Each of our core operational areas maintains strong operating processes and controls to support and enable Teys to reliably achieve its objectives, address uncertainties and act with integrity.



Our extensive policies and procedures provide a practical reference to guide us in 'what we do' and 'how we do it' - delivering transparency and accountability to our business performance and progress. As an example, our Supplier Approval process supports our approach to responsible sourcing.



We work with our teams to manage risk and use audit, assessments, due diligence, remediations and stakeholder engagement to continually monitor our corporate commitments.

#### Social Audits to support Ethical Trade

SEDEX is a membership organisation that provides companies an online platform to manage and improve working conditions in the global supply chain. SEDEX Members Ethical Trade Audit (SMETA) is the most widely used social audit in the world.

Teys facilities are audited in accordance with SEDEX 4 pillar framework that covers People, Safety, Environment, and Business Ethics and supports us assessing our performance across this framework.

During 2023, the SMETA was performed across Teys facilities, with positive results from the audit for our operations and commitment to driving continuous improvement.



8 DECENT WORK AND ECONOMIC GROWTH

#### Notes to accompany this document

This summary, and the full report, is the ninth consecutive annual sustainability report of Teys Australia Pty Ltd (Teys), outlining the our Leadership Team and department leads. These stakeholders core initiatives, challenges, and performance during the reporting were selected according to three criteria: extensive knowledge period 1 June 2022-31 May 2023.

This document is published annually in PDF for download and on https://au.teysgroup.com/ and seeks to reflect the transformation process that Teys is currently experiencing. In addition to reporting concisely and objectively, we seek to balance the positive aspects with the points for improvement of the economic, social, and environmental aspects addressed and human rights impacts.

Teys has considered the Global Reporting Initiative (GRI) framework in this report to help ensure that disclosures provide relevant and comparable information on its sustainability performance to stakeholders.

There have been no significant changes to the organisation and its supply chain, and there are no significant changes to the information published in previous reports.

This report has not been externally assured; however, independent third-party audits occur annually on all financial, operational, safety and food quality departments.

When developing this document, we welcomed the opinion of of our business, extensive industry knowledge, and relationship with the organisation. In a consultation process, we discussed the aspects that they consider most important for Teys sustainability - which formed the basis for our material topic focus.

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Website: Teys maintains a website at https://au.teysgroup.com/ .

Any references to documents included on Teys' website are for convenience only, and information contained in or otherwise accessible through this or a related website is not a part of this document.



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